Lothian NHS Board

NHS Lothian Headquarters
Waverley Court
4 East Market Street
Edinburgh
EH8 8BG
www.nhslothian.scot

Date 6 November 2026
Your Ref
Our Ref 11983

Enquiries to Richard Mutch
Extension 35687
Direct Line 0131 465 5687
loth.freedomofinformation@nhs.scot
richard.mutch@nhs.scot

Dear

FREEDOM OF INFORMATION – DIGITAL SYSTEMS

I write in response to your request for information in relation to digital systems.

Question:

- I am writing to request information under the Freedom of Information (Scotland) Act 2002 regarding the key clinical, diagnostic, infrastructure, corporate and patient-facing digital systems currently used by your NHS Board.

  Please complete the attached spreadsheet, with the following information for each system area listed, where applicable:
  - Current supplier
  - Product or system name
  - Contract start date
  - Contract end date
  - Any available extension options
  - Current annual contract value
  - Current total contract value, including any extension options

Answer:

Please see the enclosed spreadsheet.

I hope the information provided helps with your request.

If you are unhappy with our response to your request, you do have the right to request us to review it. Your request should be made within 40 working days of receipt of this letter, and we will reply within 20 working days of receipt. If our decision is unchanged following a review and you remain dissatisfied with this, you then have the right to make a formal complaint to the Scottish Information Commissioner within 6 months of receipt of our review response. You can do this by using the Scottish Information Commissioner's Office online appeals service at www.itspublicknowledge.info/Appeal. If you remain dissatisfied with the Commissioner's response you then have the option to appeal to the Court of Session on a point of law.

If you require a review of our decision to be carried out, please write to the FOI Reviewer at the email address at the head of this letter. The review will be undertaken by a Reviewer who was not involved in the original decision-making process.

FOI responses (subject to redaction of personal information) may appear on NHS Lothian's Freedom of Information website at: https://org.nhslothian.scot/FOI/Pages/default.aspx

Yours sincerely

ALISON MACDONALD
Executive Director, Nursing
Cc: Chief Executive
Enc.

Tier 1 - Core Clinical Systems

System Area	Supplier	Product/System	Contract Start Date	Contract End Date	Avaliable Extensions	Current Annual Value	Current Total Value (inc Ext)
Electronic Patient Record (EPR/EHR)	Intersystems	Trak		31/03/2029		£2503K	
Patient Administration System (PAS)	Intersystems	Trak		31/03/2029			
Community EPR	Intersystems	Trak		31/03/2029			
Maternity System	Intersystems	Trak		31/03/2029			
Endoscopy Reporting System	Unisoft						
Cancer / Oncology System	Intersystems	Trak & SystemC		31/03/2029			
Childs Health System	ATOS	New Child Health System	National System				
Emergency Department System	Intersystems	Trak		31/03/2029			
Theatre Management System	Intersystems	Trak		31/03/2029			
Critical Care/ICU System (Adults)	Intersystems	Trak		31/03/2029			
Critical Care/ICU System (Children / Paediatrics)	Metavision						
Electronic Prescribing & Medicines Administration (ePMA)	SystemC	Hepma				£230K	
Clinical Portal	Intersystems	Healthshare		31/03/2029		£275K	

Tier 2 - Diagnostic Systems

System Area	Supplier	Product/System	Contract Start Date	Contract End Date	Avaliable Extensions	Current Annual Value	Current Total Value (inc Ext)
Radiology RIS	Intersystems	Radiology TRAK	Contract lies with NHS Lothian Digital				
PACS	SECTRA	Sectra PACS	National Contract through PSDS				
Cardiology Information Systems	Philips Healthcare (SC)	TOMCAT	Mar-25	Yearly Maintenance	not known	£18,894	not known
Laboratory Information Management System (LIMS)	Dedalus	iLaboratory	Jul-25	Jun-27	not known	£661,032.36	not known
Cardiovascular Analysis Systems	Spacelabs	Sentinel	Rolling yearly				
Digital Pathology	Philips	Intellisite Pathology	Sep-20	Sep-27	not known	£152,414.73	not known
Blood Tracking System	N/A - Do not have one						
Geonomics Platform	In-house only - Geo-nomics access						
Mortuary Management	Included within LIMS system						
Post-Mortem System	Included within LIMS system						
Echocardiography Reporting	HNC	VIEWPOINT	Feb-23	YEARLY MAINTENAN	YEARLY	53000YEARLY MAINTENANCE	
Oncology Systems	Not applicable						

Tier 3 - Digital Infrastructure Systems

System Area	Example Suppliers	Supplier	Product/System	Contract Start Date	Contract End Date	Avaliable Extensions	Current Annual Value	Current Total Value (inc Ext)
Contact Centre Platform	Content Guru, Genesys, Five	Cisco	Webex	01/10/2025	End date linked to National SWAN2 contract		£293,147.28	
Telephony Platform	Netcall	BT	One Cloud Cisco	01/10/2024	End date linked to National SWAN2 contract		Included within OCC Service Cost	
Identity & Access Management	Microsoft, Imprivata	Microsoft						
Single Sign-On	Imprivata	Imprivata	Single Sign On					
Endpoint Management	Microsoft, Ivanti							
Virtual Desktop Infrastructure	Citrix, Omnissa	Omnissa	Omnissa Horizon	17/10/2025	16/10/2028			
Project Management Software	N/A							
Cloud Hosting Platform		Microsoft	Azure	National				

SWAN2 Contract exit date: 31 March 2035, in accordance with the national SWAN Framework Agreement managed exit provisions permitting the continuation of any VAS services under existing call-off arrangements until that date.

Tier 4 - Workforce & Corporate Systems

System Area	Supplier	Product/System	Contract Start Date	Contract End Date	Avaliable Extensions	Current Annual Value	Current Total Value (inc Ext)
e-Rostering	RLDatix - see previous response - National Procurement - Section 17	Microsoft Word - 11860 Workforce Management Software September 2026 (002)					
Temporary Staffing Bank							
Learning Management System (LMS)	National Procurement Contracts - see previous response - Section 17	Microsoft Word - 10920 Bank Staff Software January 2026					
Job Planning							
HR System							
Finance System	National Systems so hosted by NSS. Section 17						
Procurement System							
Project Management Software							
Contract Management System							

Tier 5 - Digital Front Door / Citizen Services

System Area	Supplier	Product/System	Contract Start Date	Contract End Date	Avaliable Extensions	Current Annual Value	Current Total Value (inc Ext)
Patient Portal	Intersystems & PSDS	Personal Community & MyCare		31/03/2029			
Virtual Wards Platform	N/A						
Remote Monitoring Platform	N/A						
Video Consultation Platform	NHS Near Me	NHS Near Me					
Electronic Forms Platform	Intersystems	Personal Community		31/03/2029		£123K	
Online Appointment Booking	Intersystems	Personal Community		31/03/2029			
Appointment Booking System	Intersystems	Trak		31/03/2029			
Digital Correspondence Platform	Cisco						
Patient Payment Systems	National Systems so hosted by NSS.						
Speech Recognition	G2	G2				£376K	
Transcription System	G2	G2					
Digital Dictation System	G2	G2					