Lothian NHS Board

NHS Lothian Headquarters
Waverley Court
4 East Market Street
Edinburgh
EH8 8BG
www.nhslothian.scot

Date 2 November 2026
Your Ref
Our Ref 11979

Enquiries to Richard Mutch
Extension 35687
Direct Line 0131 465 5687
loth.freedomofinformation@nhs.scot
richard.mutch@nhs.scot

Dear

FREEDOM OF INFORMATION – CLINICAL SPEECH-RECOGNITION SOFTWARE

I write in response to your request for information in relation to clinical speech-recognition software.

Question:
1. The number of DMO (or equivalent Nuance/Microsoft) licences purchased.
2. The number of active/licensed users.
3. The name of the current supplier or reseller.
4. The current annual contract or licence value.
5. The contract start date.
6. The contract end or renewal date.
7. Details of any available extension options (e.g. number and length of extension periods).
8. The name of the associated EPR/EHR or principal clinical system, where this is held as part of the contract information.
9. Whether a replacement or renewal procurement is already planned and, if so, the anticipated date (month/year is sufficient).

Answer:

1.	Our equivalent is G2 Speech report with 2,200 active licenses
2.	2,200
3.	G2
4.	£357,000
5.	Not applicable - No contract bought as and when required for individual users.
6.	Not applicable
7.	Not applicable
8.	Not applicable
9.	Not applicable

I hope the information provided helps with your request.

If you are unhappy with our response to your request, you do have the right to request us to review it. Your request should be made within 40 working days of receipt of this letter, and we will reply

within 20 working days of receipt. If our decision is unchanged following a review and you remain dissatisfied with this, you then have the right to make a formal complaint to the Scottish Information Commissioner within 6 months of receipt of our review response. You can do this by using the Scottish Information Commissioner's Office online appeals service at www.itspublicknowledge.info/Appeal. If you remain dissatisfied with the Commissioner's response you then have the option to appeal to the Court of Session on a point of law.

If you require a review of our decision to be carried out, please write to the FOI Reviewer at the email address at the head of this letter. The review will be undertaken by a Reviewer who was not involved in the original decision-making process.

FOI responses (subject to redaction of personal information) may appear on NHS Lothian's Freedom of Information website at: https://org.nhslothian.scot/FOI/Pages/default.aspx

Yours sincerely

ALISON MACDONALD
Executive Director, Nursing
Cc: Chief Executive