Lothian NHS Board

NHS Lothian Headquarters
Waverley Court
4 East Market Street
Edinburgh
EH8 8BG
www.nhslothian.scot

Date 6 November 2026
Your Ref
Our Ref 11948

Enquiries to Richard Mutch
Extension 35687
Direct Line 0131 465 5687
loth.freedomofinformation@nhs.scot
richard.mutch@nhs.scot

Dear

FREEDOM OF INFORMATION – CURRENT ICT

I write in response to your request for information in relation to current ICT services

Question:

- A list of current contracts for ICT services, network and connectivity, telephony and unified communications, data centre or hosting, enterprise software (finance, HR, housing, social care or similar) and programme or project management services. For each contract please give the supplier name, a short description, the start date, the end date, any extension options, the annual or total value and the job title of the contract owner.

  If this information is published in the organisation's contracts register under the Local Government Transparency Code, a link to the current register is a complete answer.

Answer:

See enclosed spreadsheet. Please note that we do not hold the Enteprise Software detail request, as per Section 17 of the Freedom of Information (Scotland) Act 2002 formally I must advise that we do not hold this.

I hope the information provided helps with your request.

If you are unhappy with our response to your request, you do have the right to request us to review it. Your request should be made within 40 working days of receipt of this letter, and we will reply within 20 working days of receipt. If our decision is unchanged following a review and you remain dissatisfied with this, you then have the right to make a formal complaint to the Scottish Information Commissioner within 6 months of receipt of our review response. You can do this by using the Scottish Information Commissioner's Office online appeals service at www.itspublicknowledge.info/Appeal. If you remain dissatisfied with the Commissioner's response you then have the option to appeal to the Court of Session on a point of law.

If you require a review of our decision to be carried out, please write to the FOI Reviewer at the email address at the head of this letter. The review will be undertaken by a Reviewer who was not involved in the original decision-making process.

FOI responses (subject to redaction of personal information) may appear on NHS Lothian's Freedom of Information website at: https://org.nhslothian.scot/FOI/Pages/default.aspx

Yours sincerely

ALISON MACDONALD
Executive Director, Nursing
Cc: Chief Executive

	Current Provider	Contract End Date	Estimated Annual Spend	
Unified Communications/SIP Telephony	BT (One Cloud Cisco via SWAN Value Added Service (VAS))	End date linked to National SWAN2 contract	£1,251,576.96	SWAN2 Contract exit date: 31 March 2035, in accordance with the national SWAN Framework Agreement managed exit provisions permitting the continuation of any VAS services under existing call-off arrangements until that date
	BT (One Cloud Cisco via SWAN VAS)	End date linked to National SWAN2 contract	Included within OCC Service Cost	
Telephony/Contact Centre Maintained Services Telephony/Contact Centre Professional Services	BT (Cisco Webex Contact Centre via SWAN VAS)	End date linked to National SWAN2 contract	Included within contracted service charges	
Data Centre or Hosting	Do not have			
Enterprise Software (Finance, HR, Housing, Social Care or similar)	Not Digital - National Contract not held by NHS Lothian. Housing and social care not NHS Lothian.			
Programme or Project Management Services	Do not have			
Network & Connectivity	NHS Scotland SWAN2 Contract			