

Date 07 October 2026
Your Ref
Our Ref 11932

Enquiries to Richard Mutch
Extension 35687
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richard.mutch@nhs.scot

Dear

FREEDOM OF INFORMATION – AUDIOLOGY WAITING TIMES

I write in response to your request for information in relation to Audiology waiting times.

Question:

- I am trying to get an estimate of 2026 waiting list times for an audiology appointment in NHS Lothian.

Answer:

The average waiting times for Routine Adult Audiology patients are:

- 56 weeks for Direct Referral (New patients)
- 17 weeks for Hearing Aid Issue
- 55 weeks for Reassessment (Existing hearing aid users)
- 3 weeks for Hearing Aid Servicing.

I hope the information provided helps with your request.

If you are unhappy with our response to your request, you do have the right to request us to review it. Your request should be made within 40 working days of receipt of this letter, and we will reply within 20 working days of receipt. If our decision is unchanged following a review and you remain dissatisfied with this, you then have the right to make a formal complaint to the Scottish Information Commissioner within 6 months of receipt of our review response. You can do this by using the Scottish Information Commissioner's Office online appeals service at www.itspublicknowledge.info/Appeal. If you remain dissatisfied with the Commissioner's response you then have the option to appeal to the Court of Session on a point of law.

If you require a review of our decision to be carried out, please write to the FOI Reviewer at the email address at the head of this letter. The review will be undertaken by a Reviewer who was not involved in the original decision-making process.

FOI responses (subject to redaction of personal information) may appear on NHS Lothian's Freedom of Information website at: <https://org.nhsllothian.scot/FOI/Pages/default.aspx>

Yours sincerely

ALISON MACDONALD
Executive Director, Nursing
Cc: Chief Executive