

Date 25 September 2026
Your Ref
Our Ref 11907

Enquiries to Richard Mutch
Extension 35687
Direct Line 0131 465 5687
loth.freedomofinformation@nhs.scot
richard.mutch@nhs.scot

Dear

FREEDOM OF INFORMATION – GP CONTACT

I write in response to your request for information in relation to GP contacts.

Question:

- I was wondering if it would be possible to obtain a list of email addresses for GP practices? We contact multiple GPs on a daily basis in order to clarify patient medication history and for discharge prescriptions. At the moment have to call each practice for their email address which is extremely time consuming.

Answer:

I am advised that we do not hold details of administrative email addresses for GP practices. We communicate with named individuals within a practice (typically a Practice Manager) or clinical mailboxes, neither of which would be shared. Individual practices may share email address contact details on their websites, but this is not information held by NHS Lothian

We have previously provided a list of email addresses of named practice managers, with the individuals name redacted. This information was withheld under Section 38(1)(b) of the Freedom of Information (Scotland) Act 2002 – personal information.

<https://org.nhslothian.scot/foi/wp-content/uploads/sites/22/2026/09/11779.pdf>

This information is exempt under Section 25 of the Freedom of Information (Scotland) Act 2002
- Information otherwise accessible

(1) Information which the applicant can reasonably obtain other than by requesting it under section 1(1) is exempt information.

I am sorry I cannot help further with your request.

If you are unhappy with our response to your request, you do have the right to request us to review it. Your request should be made within 40 working days of receipt of this letter, and we will reply within 20 working days of receipt. If our decision is unchanged following a review and you remain dissatisfied with this, you then have the right to make a formal complaint to the Scottish Information

Commissioner within 6 months of receipt of our review response. You can do this by using the Scottish Information Commissioner's Office online appeals service at www.itspublicknowledge.info/Appeal. If you remain dissatisfied with the Commissioner's response you then have the option to appeal to the Court of Session on a point of law.

If you require a review of our decision to be carried out, please write to the FOI Reviewer at the email address at the head of this letter. The review will be undertaken by a Reviewer who was not involved in the original decision-making process.

FOI responses (subject to redaction of personal information) may appear on NHS Lothian's Freedom of Information website at: <https://org.nhslothian.scot/FOI/Pages/default.aspx>

Yours sincerely

ALISON MACDONALD
Executive Director, Nursing
Cc: Chief Executive