

Date 25 September 2026
Your Ref
Our Ref 11888

Enquiries to Richard Mutch
Extension 35687
Direct Line 0131 465 5687
loth.freedomofinformation@nhs.scot
richard.mutch@nhs.scot

Dear

FREEDOM OF INFORMATION – WALK IN CLINICS

I write in response to your request for information in relation to walk in clinics.

Question:

Please provide the following information, as of 7th September 2026 (or most recent

- For each Walk-in GP Clinic in your health board:
 1. Has the Walk-in Clinic experienced an unexpected closure and, if so, on what dates?

Answer:

Yes, Monday 2nd March.

Question:

2. If for part of a day, over what time period was the unexpected closure?

Answer:

Closed from 1800 – 2000.

Question:

3. For each calendar month since the Walk-in Clinic was opened, what has been the total number of patient attendances resulting in a patient receiving a medical assessment by a) a GP or b) a nurse?

Answer:

Feb-26	478
Mar-26	810
Apr-26	736
May-26	716
Jun-26	854
Jul-26	826
Aug-26	896
Sep-26	637

Cannot separate nurses and GPs

Question:

4. For each calendar month since the Walk-in Clinic was opened, what has been the highest number of patient attendances in a single day that resulted in a patient receiving a medical assessment by a) a GP or b) a nurse?

Answer:

Feb-26	14
Mar-26	44
Apr-26	42
May-26	40
Jun-26	58
Jul-26	45
Aug-26	47
Sep-26	55

Cannot separate nurses and GPs.

Question:

5. For each calendar month since the Walk-in Clinic was opened, what has been the lowest number of patient attendances in a single day that resulted in a patient receiving a medical assessment by a) a GP or b) a nurse?

Answer:

Feb-26	5<
Mar-26	7
Apr-26	8
May-26	5<
Jun-26	9
Jul-26	5<
Aug-26	12
Sep-26	10

Cannot separate nurses and GPs

Question:

6. For each unexpected closure of a Walk-in Clinic, what was the reason for the clinic to be closed?

Answer:

Clinic closed due to a police incident in the vicinity of the Walk in Clinic.

I hope the information provided helps with your request.

If you are unhappy with our response to your request, you do have the right to request us to review it. Your request should be made within 40 working days of receipt of this letter, and we will reply within 20 working days of receipt. If our decision is unchanged following a review and you remain dissatisfied with this, you then have the right to make a formal complaint to the Scottish Information Commissioner within 6 months of receipt of our review response. You can do this by using the Scottish Information Commissioner's Office online appeals service at www.itspublicknowledge.info/Appeal. If you remain dissatisfied with the Commissioner's response you then have the option to appeal to the Court of Session on a point of law.

If you require a review of our decision to be carried out, please write to the FOI Reviewer at the email address at the head of this letter. The review will be undertaken by a Reviewer who was not involved in the original decision-making process.

FOI responses (subject to redaction of personal information) may appear on NHS Lothian's Freedom of Information website at: <https://org.nhsllothian.scot/FOI/Pages/default.aspx>

Yours sincerely

ALISON MACDONALD
Executive Director, Nursing
Cc: Chief Executive