

Date 25 September 2026
Your Ref
Our Ref 11881

Enquiries to Richard Mutch
Extension 35687
Direct Line 0131 465 5687
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richard.mutch@nhs.scot

Dear

FREEDOM OF INFORMATION – VENDOR SOFTWARE

I write in response to your request for information in relation master vendor software.

Question:

- To make it as straightforward as possible to provide the requested information, I have attached an Excel spreadsheet containing the requested fields. Where possible, I would be grateful if you could complete and return the spreadsheet with your response.

The information requested relates to your organisation's current Master Vendor, Neutral Vendor, Direct Engagement, e-Rostering and EPR arrangements, including the relevant provider, staff groups covered and current contract expiry date.

Where more than one provider, contract or arrangement applies, please provide a separate row for each.

Answer:

	<u>Doctors</u>	<u>Nursing and Midwifery</u>	<u>Allied Health Professionals (AHPs)</u>
Master Vendor in place?	No	No	No
Master Vendor Provider	N/A	N/A	N/A
Master Vendor Contract Expiry	N/A	N/A	N/A
Neutral Vendor in place?	No	No	No
Neutral Vendor in Provider	N/A	N/A	N/A
Neutral Vendor Contract Expiry	N/A	N/A	N/A
Direct Engagement in place?	Yes	No	Yes
Direct Engagement Provider?	Internal Direct Engagement Model with use of RLDatix	N/A	Internal Direct Engagement Model with use of RLDatix

Direct Engagement Contract Expiry?	N/A	N/A	N/A
e-Rostering in place?	Yes	Yes	Yes
e-Rostering Provider?	RLDatix	RLDatix	RLDatix
e-Rostering Contract Expiry?	Nov-28	Nov-28	Nov-28
Electronic Patient Record in place?	Yes		
Electronic Patient Record Provider?	TRAK		
Electronic Patient Record Expiry Date?	31/03/2029		

I hope the information provided helps with your request.

If you are unhappy with our response to your request, you do have the right to request us to review it. Your request should be made within 40 working days of receipt of this letter, and we will reply within 20 working days of receipt. If our decision is unchanged following a review and you remain dissatisfied with this, you then have the right to make a formal complaint to the Scottish Information Commissioner within 6 months of receipt of our review response. You can do this by using the Scottish Information Commissioner's Office online appeals service at www.itspublicknowledge.info/Appeal. If you remain dissatisfied with the Commissioner's response you then have the option to appeal to the Court of Session on a point of law.

If you require a review of our decision to be carried out, please write to the FOI Reviewer at the email address at the head of this letter. The review will be undertaken by a Reviewer who was not involved in the original decision-making process.

FOI responses (subject to redaction of personal information) may appear on NHS Lothian's Freedom of Information website at: <https://org.nhsllothian.scot/FOI/Pages/default.aspx>

Yours sincerely

ALISON MACDONALD
Executive Director, Nursing
 Cc: Chief Executive