

Date 4 September 2026
Your Ref
Our Ref 11788

Enquiries to Richard Mutch
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Dear

FREEDOM OF INFORMATION – WALK-IN CENTRE

I write in response to your request for information in relation to Wester Hailes GP walk-in centre

Question:

1. Could you supply all costs so far of running the Wester Hailes GP walk-in centre, with a full breakdown of these costs?
 - How many GPs are hired there, with breakdown of staff costs for them?

Answer:

Please see below an update on the NHS Lothian Walk-in Centre costs for Wester Hailes since the service commenced. At Month 4, the costs for 2026/27 are **£281,000** this compares with total costs of **£218,000** for February–March 2025/26.

The costs are presented in the table below:

Walk-in Service – Wester Hailes	2025/26 Feb– Mar (£000)	2026/27 Apr– Jul (£000)
Non-staff costs	125	3
GP salaried/locum	42	90
Lead ANP	9	71
ANP	14	-
Physiotherapist	-	18
Link Workers	15	55
Receptionists	13	44
Staff costs (total)	93	278
Total cost	218	281

Current staffing model:

- 1 × GP
- 1 × ANP
- 1 × Band 5 Triage Nurse

- 2 × Receptionists
- 1 × Physiotherapist

The current staffing model therefore represents the main component of the ongoing costs, with **£278,000 of staff expenditure incurred between April and July 2026.**

I hope the information provided helps with your request.

If you are unhappy with our response to your request, you do have the right to request us to review it. Your request should be made within 40 working days of receipt of this letter, and we will reply within 20 working days of receipt. If our decision is unchanged following a review and you remain dissatisfied with this, you then have the right to make a formal complaint to the Scottish Information Commissioner within 6 months of receipt of our review response. You can do this by using the Scottish Information Commissioner's Office online appeals service at www.itspublicknowledge.info/Appeal. If you remain dissatisfied with the Commissioner's response you then have the option to appeal to the Court of Session on a point of law.

If you require a review of our decision to be carried out, please write to the FOI Reviewer at the email address at the head of this letter. The review will be undertaken by a Reviewer who was not involved in the original decision-making process.

FOI responses (subject to redaction of personal information) may appear on NHS Lothian's Freedom of Information website at: <https://org.nhsllothian.scot/FOI/Pages/default.aspx>

Yours sincerely

ALISON MACDONALD
Executive Director, Nursing
Cc: Chief Executive