

Date 07 August 2026
Our Ref 11728

Enquiries to Richard Mutch
Extension 35687
Direct Line 0131 465 5687
loth.freedomofinformation@nhs.scot
richard.mutch@nhs.scot

Dear

FREEDOM OF INFORMATION – IN/OUTSOURCING

I write in response to your request for information in relation to insourcing and outsourcing.

Question:

- Request for Job Role and Specialty Information, Insourcing, and Outsourcing Details
- Please could you provide the name and email for the following job roles within your organisation, as of March June 2026:

Answer:

- Chief Operating Officer - Michelle Carr - michelle.carr@nhs.scot
- Deputy Chief Operating Officer - N/A
- Director of Performance - Jenny Long - jenny.long@nhs.net
- Director of Operations - N/A
- Associate/deputy Director of Operations - N/A

Question:

- Please could you provide the names and email addresses for the following, within the following specialities:

Answer:

General Surgery :
General Manager: Emma Brown - emma.brown15@nhs.scot
Service Manager: Callum Bottom - callum.bottom@nhs.scot

Urology
General Manager: Jenny Fleming - Jenny.Fleming@nhs.scot
Service Manager: Vicki Stewart - Vicki.Stewart2@nhs.scot

Trauma & Orthopaedics
General Manager: Emma Brown - emma.brown15@nhs.scot
Service Manager: Wendy Parkinson - wendy.parkinson@nhs.scot

ENT

General Manager: Anne Smith - Anne.Smith6@nhs.scot

Service Manager: Shirley Thomson - Shirley.Thomson@nhs.scot

Ophthalmology

General Manager: Anne Smith - Anne.Smith6@nhs.scot

Service Manager: Karen McCabe - Karen.McCabe@nhs.scot

Dermatology

General Manager: N/A

Service Manager: Paul O'Connor - paul.oconnor@nhs.scot

Cardiology

General Manager: Chris Connolly - chris.connolly@nhs.scot

Service Manager: Julie Gibson - julie.gibson7@nhs.scot

Radiology

General Manager: Jamie Hetherington - Jamie.Hetherington@nhs.scot

Service Manager: Julie Carmichael - Julie.Carmichael@nhs.scot

Pain Management

General Manager: Jane McDonald - Jane.McDonald@nhs.scot

Service Manager: Danny McGee - Danny.McGee@nhs.scot

Gynaecology

General Manager: Fiona Schofield - Fiona.Schofield@nhs.scot

Service Manager: Graham Robert - Graham.Roberts@nhs.scot

Pathology

General Manager: Jamie Hetherington - Jamie.Hetherington@nhs.scot

Service Manager: Mike Gray - Mike.Gray@nhs.scot

Question:

3. Has the Trust utilised the services of an Insourcing Company (utilising Insourced clinical staff within Trust facilities to undertake additional activity) – within the Financial Year 2024/2025 and 2025/26 if you have them? The Trust utilised insourcing services in the following specialties during the reporting period:

Answer:

- **2024/25:** Radiology, Endoscopy, ENT and Dermatology, with a total spend of **£1,460,944**.
- **2025/26:** Radiology, Ophthalmology, Endoscopy, ENT and Dermatology, with a total spend of **£4,055,454**.

No insourcing expenditure was recorded in Pathology, Urology, Plastics, General Surgery or Orthopaedics during either financial year.

Question:

4. Which specialties has the Trust utilised Insourcing for within the Financial Year 2024/2025 and 2025/26 (if you have them) and the spend in each of those specialties?

The Trust utilised insourcing services in the following specialties:

Answer:

- **2024/25:** Radiology (£353,951), Endoscopy (£27,088), ENT (£53,590) and Dermatology (£1,026,315), with a total spend of **£1,460,944**.
- **2025/26:** Radiology (£2,007,703), Ophthalmology (£578,932), Endoscopy (£669,650), ENT (£190,235) and Dermatology (£608,934), with a total spend of **£4,055,454**.

No insourcing expenditure was recorded in Pathology, Urology, Plastics, General Surgery or Orthopaedics during either financial year.

Question:

5. Which specialties has the Trust utilised Outsourcing for within the Financial Year 2024/2025 and 2025/26 and the spend in each of those specialties?

The Trust utilised outsourcing services in the following specialties:

Answer:

- **2024/25:** Radiology (£91,375), Pathology (£29,529), Urology (£546,694), Plastics (£30,863), Ophthalmology (£1,094,290), General Surgery (£1,405), and Orthopaedics (£93,278), with a total spend of **£1,887,434**.
- **2025/26:** Radiology (£788,042), Pathology (£481,416), Urology (£21,340), Plastics (£135,444), and Ophthalmology (£1,410), with a total spend of **£1,427,652**.

No outsourcing expenditure was recorded for Endoscopy, ENT, or Dermatology in either financial year.

I hope the information provided helps with your request.

If you are unhappy with our response to your request, you do have the right to request us to review it. Your request should be made within 40 working days of receipt of this letter, and we will reply within 20 working days of receipt. If our decision is unchanged following a review and you remain dissatisfied with this, you then have the right to make a formal complaint to the Scottish Information Commissioner within 6 months of receipt of our review response. You can do this by using the Scottish Information Commissioner's Office online appeals service at

www.itspublicknowledge.info/Appeal. If you remain dissatisfied with the Commissioner's response you then have the option to appeal to the Court of Session on a point of law.

If you require a review of our decision to be carried out, please write to the FOI Reviewer at the email address at the head of this letter. The review will be undertaken by a Reviewer who was not involved in the original decision-making process.

FOI responses (subject to redaction of personal information) may appear on NHS Lothian's Freedom of Information website at: <https://org.nhslothian.scot/FOI/Pages/default.aspx>

Yours sincerely

ALISON MACDONALD
Executive Director, Nursing
Cc: Chief Executive