

Date 8 July 2026
Your Ref
Our Ref 11569

Enquiries to Richard Mutch
Extension 35687
Direct Line 0131 465 5687
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Dear

FREEDOM OF INFORMATION – OUTREACH PACKAGES

I write in response to your request for information in relation to Outreach Packages.

Question:

1. Please provide the number of individual families or service packages supported by the NHS Lothian RHCYP Outreach Service in each year from 2016 to 2026 inclusive

Where relevant, please include the definition used for counting 'families or 'packages'.

Packages of care supporting families

Answer:

Year	Packages
2016	11
2017	12
2018	12
2019	10
2020	10
2021	12
2022	11
2023	10
2024	11
2025	12
2026	13

Question:

2. Please provide full details of the current eligibility criteria that a child must meet in order to qualify for a supporting care package from the NHS Lothian RHCYP Outreach Service.

In addition, please provide details of any changes made to these eligibility criteria since 2016 to 2026 inclusive, including the nature of each change, the reason for the change and the date on which it was implemented.

Answer:

Eligibility for care package through Lothian Exceptional needs Support group (LENS) 2016-2026

Any level of need recorded as below meets the Eligibility criteria for continuing care and referral to the to the LENS group for a package of care

- Reside within Lothian
- Active patient on Community Children's Nursing Service caseload
- One 'priority' rating across any of the Three available domains or Three 'severe' ratings across the Seven available domains

I hope the information provided helps with your request.

If you are unhappy with our response to your request, you do have the right to request us to review it. Your request should be made within 40 working days of receipt of this letter, and we will reply within 20 working days of receipt. If our decision is unchanged following a review and you remain dissatisfied with this, you then have the right to make a formal complaint to the Scottish Information Commissioner within 6 months of receipt of our review response. You can do this by using the Scottish Information Commissioner's Office online appeals service at www.itspublicknowledge.info/Appeal. If you remain dissatisfied with the Commissioner's response you then have the option to appeal to the Court of Session on a point of law.

If you require a review of our decision to be carried out, please write to the FOI Reviewer at the email address at the head of this letter. The review will be undertaken by a Reviewer who was not involved in the original decision-making process.

FOI responses (subject to redaction of personal information) may appear on NHS Lothian's Freedom of Information website at: <https://org.nhsllothian.scot/FOI/Pages/default.aspx>

Yours sincerely

ALISON MACDONALD
Executive Director, Nursing
Cc: Chief Executive