

Date 30/04/2026
Your Ref
Our Ref 11369

Enquiries to Richard Mutch
Extension 35687
Direct Line 0131 465 5687
loth.freedomofinformation@nhs.scot
richard.mutch@nhs.scot

Dear

FREEDOM OF INFORMATION – COMPLEX CARE PACKAGES

I write in response to your request for information in relation to complex care packages.

Question:

- Under the Freedom of Information Act 2000, please provide the following recorded information relating to NHS-commissioned complex care at home and specialist community nursing services:
 1. Total expenditure on **complex care packages delivered at home** (including NHS Continuing Healthcare (CHC) and non-CHC complex community health packages) for each of the last three full financial years and the current year to date. Please separate adults and children where the data is held.
 2. The number of active complex care packages at home as at the most recent date available, broken down by:
 - Adults / Children
 - Broad clinical category where held (e.g. learning disabilities/autism, mental health, tracheostomy/ventilation/airway management, other clinically complex needs)
 3. A list of all independent, private or voluntary sector providers commissioned for complex care at home or specialist community nursing packages in the period, including (where recorded):
 - Number of packages per provider
 - Approximate total spend per provider (or top 10 providers by value)
 - Whether provision was via full managed package, spot purchase, framework agreement, or rapid-response/temporary staffing
 4. Details of any current framework agreements, block contracts or dynamic purchasing systems for complex home care / specialist nursing / rapid-response staffing, including:
 - Provider names
 - Contract start and end dates (or review/renewal dates)
 - Scope (e.g. 24/7 nursing, paediatric, LD/autism/MH, hospital discharge support)
 5. The name, job title and contact details (email/telephone) of the commissioner or team lead responsible for sourcing complex care at home packages and rapid-response nursing support.

Headquarters
Mainpoint
102 West Port
Edinburgh EH3 9DN

Chair Professor John Connaghan CBE
Chief Executive Professor Caroline Hiscox
Lothian NHS Board is the common name of Lothian Health Board



Answer:

Nil commissioned. I am advised that these are either all provided internally by NHS Lothian or via the Local Authorities.

I hope the information provided helps with your request.

If you are unhappy with our response to your request, you do have the right to request us to review it. Your request should be made within 40 working days of receipt of this letter, and we will reply within 20 working days of receipt. If our decision is unchanged following a review and you remain dissatisfied with this, you then have the right to make a formal complaint to the Scottish Information Commissioner within 6 months of receipt of our review response. You can do this by using the Scottish Information Commissioner's Office online appeals service at www.itspublicknowledge.info/Appeal. If you remain dissatisfied with the Commissioner's response you then have the option to appeal to the Court of Session on a point of law.

If you require a review of our decision to be carried out, please write to the FOI Reviewer at the email address at the head of this letter. The review will be undertaken by a Reviewer who was not involved in the original decision-making process.

FOI responses (subject to redaction of personal information) may appear on NHS Lothian's Freedom of Information website at: <https://org.nhsllothian.scot/FOI/Pages/default.aspx>

Yours sincerely

ALISON MACDONALD
Executive Director, Nursing
Cc: Chief Executive