

Dear

FREEDOM OF INFORMATION – RAPID RESPONSE TEAM

I write in response to your request for information in relation to the Rapid Response Team.

Question:

1. Any Standard Operating Procedures (SOPs), operational policies, or local protocols that specifically refer to the identification, assessment, or support of carers by the Rapid Response Team.
2. Any formal referral pathways or checklists used by the RRT to signpost carers to third-sector organizations or local authority support services.
3. Any service specification or operational guidance that outlines the expected input or interventions carers should receive from the RRT during a crisis episode.

Answer:

1.	We do not have. As per Section 17 of the Freedom of Information (Scotland) Act 2002 formally I must advise that we do not hold this information.
2.	We do not have a formal pathway, however we provide information on carer agencies.
3.	We do not have. As per Section 17 of the Freedom of Information (Scotland) Act 2002 formally I must advise that we do not hold this information

I am sorry I cannot help further with your request.

If you are unhappy with our response to your request, you do have the right to request us to review it. Your request should be made within 40 working days of receipt of this letter, and we will reply within 20 working days of receipt. If our decision is unchanged following a review and you remain dissatisfied with this, you then have the right to make a formal complaint to the Scottish Information Commissioner within 6 months of receipt of our review response. You can do this by using the Scottish Information Commissioner’s Office online appeals service at www.itspublicknowledge.info/Appeal. If you remain dissatisfied with the Commissioner’s response you then have the option to appeal to the Court of Session on a point of law.

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Chair Professor John Connaghan CBE
Chief Executive Professor Caroline Hiscox
Lothian NHS Board is the common name of Lothian Health Board





If you require a review of our decision to be carried out, please write to the FOI Reviewer at the email address at the head of this letter. The review will be undertaken by a Reviewer who was not involved in the original decision-making process.

FOI responses (subject to redaction of personal information) may appear on NHS Lothian's Freedom of Information website at: <https://org.nhslothian.scot/FOI/Pages/default.aspx>

Yours sincerely

ALISON MACDONALD
Executive Director, Nursing
Cc: Chief Executive