

Dear

FREEDOM OF INFORMATION – GP WALK IN CLINIC

I write in response to your request for information in relation to the GP walk in clinic in NHS Lothian.

Question:

In terms of the GP walk-in clinic which opened in Edinburgh in February 2026:

1. How many people have attended the clinic since it first opened?

Answer:

Up to 22 March 2026, 987 people have attended.

Question:

2. How many of the people noted in (1) has the clinic been able to provide assessments to?

Answer:

987.

Question:

3. How many of the people noted in (1) has the clinic been unable to assist?

Answer:

All patients were assessed and assisted, and were either followed up with a further clinical examination or signposting information.

Question:

4. What is the average and longest wait time for someone attending the clinic?

Answer:

The average waiting time was 42 minutes and the longest was 380 minutes.

Question:

5. How many GPs are operating within the clinic?

Answer:

1 per shift.

Question:

6. How many nurses are working within the clinic?

Answer:

2 per shift.

I hope the information provided helps with your request.

If you are unhappy with our response to your request, you do have the right to request us to review it. Your request should be made within 40 working days of receipt of this letter, and we will reply within 20 working days of receipt. If our decision is unchanged following a review and you remain dissatisfied with this, you then have the right to make a formal complaint to the Scottish Information Commissioner within 6 months of receipt of our review response. You can do this by using the Scottish Information Commissioner's Office online appeals service at <https://www.foi.scot/appeal>. If you remain dissatisfied with the Commissioner's response you then have the option to appeal to the Court of Session on a point of law.

If you require a review of our decision to be carried out, please write to the reviewer at the address at the top of this letter. The review will be undertaken by a Reviewer who was not involved in the original decision-making process.

FOI responses (subject to redaction of personal information) may appear on NHS Lothian's Freedom of Information website at: <https://org.nhslothian.scot/FOI>

Yours sincerely

ALISON MACDONALD
Executive Director of Nursing Midwifery and AHPs
Cc: Chief Executive