

Date 06/04/2026
Your Ref
Our Ref 11232

Enquiries to Richard Mutch
Extension 35687
Direct Line 0131 465 5687
loth.freedomofinformation@nhs.scot
richard.mutch@nhs.scot

Dear

FREEDOM OF INFORMATION – WORKFORCE SYSTEMS

I write in response to your request for information in relation to workforce systems.

Question:

- If you use software for the workforce systems below - please could you provide the software provider name, contract start date, contract end date and total spend in the last year?

Bank (Tech) - Medics (examples: RLDatix, Patchwork Health, Locum's Nest, Agile LMS, etc.)

Please provide the name of the software provider or service provider directly. Please don't include resellers like Boxxe, Softcat, CCS frameworks etc. If you don't use a system you can say NONE.

Answer:

- Supplier: RLDatix
- Contract Start Date: November 2021
- Contract End Date: November 2028
- Total Spend this year: £522,473 in 25/26 for NHS Lothian's element of the National contract with RLDatix. Please note this includes all RLDatix packages: BankStaff, Optima, eRota, Medics on Duty, Activity Manager and SafeCare.

I hope the information provided helps with your request.

If you are unhappy with our response to your request, you do have the right to request us to review it. Your request should be made within 40 working days of receipt of this letter, and we will reply within 20 working days of receipt. If our decision is unchanged following a review and you remain dissatisfied with this, you then have the right to make a formal complaint to the Scottish Information Commissioner within 6 months of receipt of our review response. You can do this by using the Scottish Information Commissioner's Office online appeals service at

Headquarters
Mainpoint
102 West Port
Edinburgh EH3 9DN

Chair Professor John Connaghan CBE
Chief Executive Professor Caroline Hiscox
Lothian NHS Board is the common name of Lothian Health Board



www.itspublicknowledge.info/Appeal. If you remain dissatisfied with the Commissioner's response you then have the option to appeal to the Court of Session on a point of law.

If you require a review of our decision to be carried out, please write to the FOI Reviewer at the email address at the head of this letter. The review will be undertaken by a Reviewer who was not involved in the original decision-making process.

FOI responses (subject to redaction of personal information) may appear on NHS Lothian's Freedom of Information website at: <https://org.nhslothian.scot/FOI/Pages/default.aspx>

Yours sincerely

ALISON MACDONALD
Executive Director, Nursing
Cc: Chief Executive