

Date 08/04/2026
Your Ref
Our Ref 11169

Enquiries to Richard Mutch
Extension 35687
Direct Line 0131 465 5687
loth.freedomofinformation@nhs.scot
richard.mutch@nhs.scot

Dear

ENVIRONMENTAL INFORMATION – CLEANING

I write in response to your request for information in relation to external cleaning at the Royal Infirmary of Edinburgh.

Question:

- Please can you provide any communication with any organisation or unit within the NHS Lothian organisation tasked with cleaning up the increased or decreased littering of cigarette butts near the entrance doors (any). Please can you provide any communication with any organisation within the foyer area ground floor level which sells coffee.

After clarification-

Only the site at Little France being the Royal Infirmary Edinburgh. Both sets of doors ie main entrances. And only ground floor main mall coffee area

Answer:

We do not hold any communications in relation to this matter, as per Regulation 10(4)(a) of the EIRs formally I must advise that we do not hold this information. Domestic cleaners are to clean up to 10 meters from the entrance to buildings as per the National Cleaning Specification.

I am sorry I cannot help further with your request.

If you are unhappy with our response to your request, you do have the right to request us to review it. Your request should be made within 40 working days of receipt of this letter, and we will reply within 20 working days of receipt. If our decision is unchanged following a review and you remain dissatisfied with this, you then have the right to make a formal complaint to the Scottish Information Commissioner within 6 months of receipt of our review response. You can do this by using the Scottish Information Commissioner's Office online appeals service at www.itspublicknowledge.info/Appeal. If you remain dissatisfied with the Commissioner's response you then have the option to appeal to the Court of Session on a point of law.

Headquarters
Mainpoint
102 West Port
Edinburgh EH3 9DN

Chair Professor John Connaghan CBE
Chief Executive Professor Caroline Hiscox
Lothian NHS Board is the common name of Lothian Health Board



If you require a review of our decision to be carried out, please write to the FOI Reviewer at the email address at the head of this letter. The review will be undertaken by a Reviewer who was not involved in the original decision-making process.

FOI responses (subject to redaction of personal information) may appear on NHS Lothian's Freedom of Information website at: <https://org.nhslothian.scot/FOI/Pages/default.aspx>

Yours sincerely

ALISON MACDONALD
Executive Director, Nursing
Cc: Chief Executive