

Dear

FREEDOM OF INFORMATION – GP WALK IN SERVICE

I write in response to your request for information in relation to GP walk in services.

Question:

1. How long is the pilot running for?
2. How many clinicians are available at any given time and what skill mix?
3. How is the service being managed - clinical staff v non clinical staff?
4. Are these staff working under AFC terms and conditions, and if so, what banding are these roles.
5. Is there any intention to include other services into this pilot, for example NHS dental services?
6. I understand that this service is for specific practices within South West Edinburgh, is there a reason for this and what is the likelihood of this extending to cover all of NHS Lothian?

Answer:

1.	12 month pilot
2.	One GP, one ANP and one Physio (when recruited)
3.	Its an extension of our established Lothian Out of Hours Service so managed within that overall service.
4.	GPs are on GP salary scale and the agenda for change staff are band 5 and 8a
5.	Not during the pilot
6.	We were first in Scotland and therefore no idea of demand vs capacity, it is unlikely during pilot we would be able to cover the whole of Lothian given the level of staffing in place but may increase to other parts of Edinburgh if it is safe to do so once we know what demand is like on an ongoing basis

I hope the information provided helps with your request.

If you are unhappy with our response to your request, you do have the right to request us to review it. Your request should be made within 40 working days of receipt of this letter, and we will



reply within 20 working days of receipt. If our decision is unchanged following a review and you remain dissatisfied with this, you then have the right to make a formal complaint to the Scottish Information Commissioner within 6 months of receipt of our review response. You can do this by using the Scottish Information Commissioner's Office online appeals service at www.itspublicknowledge.info/Appeal. If you remain dissatisfied with the Commissioner's response you then have the option to appeal to the Court of Session on a point of law.

If you require a review of our decision to be carried out, please write to the FOI Reviewer at the email address at the head of this letter. The review will be undertaken by a Reviewer who was not involved in the original decision-making process.

FOI responses (subject to redaction of personal information) may appear on NHS Lothian's Freedom of Information website at: <https://org.nhsllothian.scot/FOI/Pages/default.aspx>

Yours sincerely

ALISON MACDONALD
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Cc: Chief Executive