

Dear

FREEDOM OF INFORMATION – GIC REFERRALS

I write in response to your request for information in relation to GIC referrals.

Question:

1. Monthly activity data (earliest records held to latest available) For each calendar month from the earliest date for which records are held up to the most recent complete month, please provide:
 - a. The number of referrals received
 - b. The number of first (initial) assessment appointments offered
 - c. The number of first (initial) assessment appointments completed
 - d. The total number of patients discharged

If the above data is held in a tabular format internally, I would prefer it provided in the same or similar tabular form.

Answer:

a.	Data Provided in the attached spreadsheet
b.	We are unable to gather this information as the appointment booking system we use within NaSH does not record number of offers only the status of appointments.
c.	Data provided in the attached spreadsheet
d.	Currently this is Zero. Our patients receive ongoing care (annual/biennial reviews) so they are not discharged from the service.

I have not released numbers of 5 or fewer in the table, as this information could lead to the identification of the individuals involved. Since we do not have their consent to release their personal data, the information is exempt under section 38 of the Freedom of Information (Scotland) Act 2002 as to provide it would breach the principles of the Data Protection Act 2018.

Question:

2. Current waiting list snapshot (most recent month available) As of the most recent reporting date available, please provide:
 - a. The total number of people currently waiting for a first appointment

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Chair Professor John Connaghan CBE
Chief Executive Professor Caroline Hiscox
Lothian NHS Board is the common name of Lothian Health Board



- b. The referral month and year of the patients currently being offered first appointments
- c. The number of patients recorded as “Did Not Attend” (DNA) for first or second appointments in the most recent complete month

Answer:

a.	There are 1,002 currently on the waiting list.
b.	09/2023 (available on the Chalmers GIC website Chalmers Gender Identity Clinic Data Lothian Sexual Health)
c.	We are unable to separate second appointments from regular follow ups as they are all recorded as follow up appointments. We have provided the data for first appointment DNAs and follow up appointment DNAs for the requested month in the attached spreadsheet.

I hope the information provided helps with your request.

If you are unhappy with our response to your request, you do have the right to request us to review it. Your request should be made within 40 working days of receipt of this letter, and we will reply within 20 working days of receipt. If our decision is unchanged following a review and you remain dissatisfied with this, you then have the right to make a formal complaint to the Scottish Information Commissioner within 6 months of receipt of our review response. You can do this by using the Scottish Information Commissioner’s Office online appeals service at www.itspublicknowledge.info/Appeal. If you remain dissatisfied with the Commissioner’s response you then have the option to appeal to the Court of Session on a point of law.

If you require a review of our decision to be carried out, please write to the FOI Reviewer at the email address at the head of this letter. The review will be undertaken by a Reviewer who was not involved in the original decision-making process.

FOI responses (subject to redaction of personal information) may appear on NHS Lothian’s Freedom of Information website at: <https://org.nhsllothian.scot/FOI/Pages/default.aspx>

Yours sincerely

ALISON MACDONALD
Executive Director, Nursing
Cc: Chief Executive
Enc.

Referrals recieved by year/month

Note: months with zero cases are not shown

Month/Year	No. of Referrals
Jan-05	5<
Aug-06	5<
Feb-07	5<
Sep-07	5<
Oct-08	5<
Feb-09	5<
Aug-09	5<
Dec-09	5<
Jan-10	5<
Apr-10	5<
May-10	5<
Jun-10	5<
Jul-10	5<
Sep-10	5<
Nov-10	5<
Feb-11	5<
Jun-11	5<
Oct-11	5<
Nov-11	5<
Dec-11	5<
Jan-12	5<
Feb-12	5<
Mar-12	5<
Apr-12	5<
May-12	5<
Jun-12	5<
Jul-12	5<
Aug-12	5<
Sep-12	5<
Oct-12	5<
Nov-12	5<
Dec-12	5<
Jan-13	5<
Feb-13	5<
Apr-13	5<
May-13	5<
Jun-13	5<
Aug-13	5<
Sep-13	5<
Oct-13	5<
Nov-13	5<
Dec-13	5<
Jan-14	5<
Feb-14	5<
Mar-14	6
Apr-14	9

May-14	8
Jun-14	6
Jul-14	6
Aug-14	7
Sep-14	6
Oct-14	6
Nov-14	10
Dec-14	11
Jan-15	14
Feb-15	5<
Mar-15	12
Apr-15	16
May-15	13
Jun-15	23
Jul-15	10
Aug-15	14
Sep-15	14
Oct-15	12
Nov-15	12
Dec-15	15
Jan-16	14
Feb-16	17
Mar-16	18
Apr-16	19
May-16	23
Jun-16	20
Jul-16	19
Aug-16	12
Sep-16	15
Oct-16	19
Nov-16	31
Dec-16	13
Jan-17	26
Feb-17	41
Mar-17	26
Apr-17	22
May-17	29
Jun-17	25
Jul-17	19
Aug-17	27
Sep-17	31
Oct-17	25
Nov-17	22
Dec-17	10
Jan-18	30
Feb-18	23
Mar-18	42
Apr-18	35
May-18	28
Jun-18	22

Jul-18	22
Aug-18	28
Sep-18	31
Oct-18	33
Nov-18	43
Dec-18	26
Jan-19	32
Feb-19	22
Mar-19	30
Apr-19	33
May-19	34
Jun-19	25
Jul-19	39
Aug-19	25
Sep-19	33
Oct-19	40
Nov-19	36
Dec-19	26
Jan-20	33
Feb-20	29
Mar-20	28
Apr-20	10
May-20	17
Jun-20	30
Jul-20	18
Aug-20	32
Sep-20	33
Oct-20	36
Nov-20	49
Dec-20	30
Jan-21	28
Feb-21	33
Mar-21	46
Apr-21	33
May-21	38
Jun-21	38
Jul-21	48
Aug-21	42
Sep-21	27
Oct-21	37
Nov-21	59
Dec-21	43
Jan-22	45
Feb-22	42
Mar-22	47
Apr-22	37
May-22	39
Jun-22	34
Jul-22	44
Aug-22	36

Sep-22	60
Oct-22	42
Nov-22	37
Dec-22	22
Jan-23	42
Feb-23	46
Mar-23	51
Apr-23	29
May-23	38
Jun-23	43
Jul-23	59
Aug-23	61
Sep-23	50
Oct-23	44
Nov-23	51
Dec-23	36
Jan-24	49
Feb-24	43
Mar-24	49
Apr-24	36
May-24	43
Jun-24	28
Jul-24	41
Aug-24	35
Sep-24	29
Oct-24	49
Nov-24	24
Dec-24	29
Jan-25	37
Feb-25	38
Mar-25	40
Apr-25	31
May-25	33
Jun-25	32
Jul-25	31
Aug-25	32
Sep-25	24
Oct-25	46
Nov-25	32
Dec-25	28

4,285

GIC appointments attended**Source: NASH***Note: months with zero cases are not shown*

Appointment type	Month/Year	Number of appointments attended
New appointment	May-12	5<
New appointment	Jul-12	5<
New appointment	Aug-12	5<
New appointment	Sep-12	5<
New appointment	Jan-13	5<
New appointment	Feb-13	5<
New appointment	Mar-13	5<
New appointment	Apr-13	5<
New appointment	Jun-13	5<
New appointment	Jul-13	5<
New appointment	Aug-13	5<
New appointment	Sep-13	5<
New appointment	Nov-13	8
New appointment	Dec-13	5<
New appointment	Jan-14	5<
New appointment	Feb-14	5<
New appointment	Mar-14	7
New appointment	Apr-14	9
New appointment	May-14	11
New appointment	Jul-14	11
New appointment	Aug-14	5<
New appointment	Sep-14	7
New appointment	Oct-14	12
New appointment	Nov-14	5<
New appointment	Dec-14	5<
New appointment	Feb-15	5<
New appointment	Apr-15	5<
New appointment	May-15	6
New appointment	Jun-15	5<
New appointment	Aug-15	5<
New appointment	Oct-15	5<
New appointment	Nov-15	5<
New appointment	Dec-15	5<
New appointment	Jan-16	7
New appointment	Feb-16	8
New appointment	Mar-16	8
New appointment	Apr-16	10
New appointment	May-16	8
New appointment	Jun-16	20
New appointment	Jul-16	41
New appointment	Aug-16	23

New appointment	Sep-16	26
New appointment	Oct-16	22
New appointment	Nov-16	7
New appointment	Dec-16	9
New appointment	Jan-17	45
New appointment	Feb-17	35
New appointment	Mar-17	17
New appointment	Apr-17	19
New appointment	May-17	38
New appointment	Jun-17	19
New appointment	Jul-17	7
New appointment	Aug-17	5<
New appointment	Sep-17	5<
New appointment	Oct-17	5<
New appointment	Nov-17	5<
New appointment	Dec-17	5<
New appointment	Jan-18	10
New appointment	Feb-18	7
New appointment	Mar-18	6
New appointment	Apr-18	8
New appointment	May-18	16
New appointment	Jun-18	6
New appointment	Jul-18	9
New appointment	Aug-18	11
New appointment	Sep-18	14
New appointment	Oct-18	26
New appointment	Nov-18	22
New appointment	Dec-18	12
New appointment	Jan-19	13
New appointment	Feb-19	6
New appointment	Mar-19	7
New appointment	Apr-19	6
New appointment	May-19	13
New appointment	Jun-19	1
New appointment	Jul-19	12
New appointment	Aug-19	8
New appointment	Sep-19	9
New appointment	Oct-19	21
New appointment	Nov-19	23
New appointment	Dec-19	14
New appointment	Jan-20	14
New appointment	Feb-20	12
New appointment	Mar-20	5<
New appointment	Apr-20	5<
New appointment	May-20	5<
New appointment	Jun-20	6
New appointment	Aug-20	8

New appointment	Sep-20	7
New appointment	Oct-20	5<
New appointment	Nov-20	5<
New appointment	Jun-21	5<
New appointment	Jul-21	5<
New appointment	Sep-21	9
New appointment	Oct-21	17
New appointment	Nov-21	7
New appointment	Dec-21	10
New appointment	Jan-22	11
New appointment	Feb-22	6
New appointment	Mar-22	5<
New appointment	Apr-22	5<
New appointment	May-22	10
New appointment	Jun-22	13
New appointment	Jul-22	7
New appointment	Aug-22	20
New appointment	Sep-22	9
New appointment	Oct-22	26
New appointment	Nov-22	28
New appointment	Dec-22	41
New appointment	Jan-23	36
New appointment	Feb-23	37
New appointment	Mar-23	33
New appointment	Apr-23	38
New appointment	May-23	38
New appointment	Jun-23	55
New appointment	Jul-23	56
New appointment	Aug-23	49
New appointment	Sep-23	34
New appointment	Oct-23	47
New appointment	Nov-23	34
New appointment	Dec-23	25
New appointment	Jan-24	42
New appointment	Feb-24	51
New appointment	Mar-24	46
New appointment	Apr-24	56
New appointment	May-24	59
New appointment	Jun-24	67
New appointment	Jul-24	99
New appointment	Aug-24	39
New appointment	Sep-24	74
New appointment	Oct-24	102
New appointment	Nov-24	77
New appointment	Dec-24	67
New appointment	Jan-25	50
New appointment	Feb-25	32

New appointment	Mar-25	37
New appointment	Apr-25	37
New appointment	May-25	44
New appointment	Jun-25	51
New appointment	Jul-25	42
New appointment	Aug-25	25
New appointment	Sep-25	39
New appointment	Oct-25	31
New appointment	Nov-25	22
New appointment	Dec-25	33

2,810

GIC "Did Not Attend" (DNA) appointments

Source: NASH

Note: months with zero cases are not shown

Appointment type	Month/Year	Number of DNAs
New appointment	Dec-25	5<
Follow-up	Dec-25	46