

Dear

FREEDOM OF INFORMATION – WAITING TIMES

I write in response to your request for information in relation to waiting times

Question:

1. The average waiting time for a patient to be seen by NHS Lothian’s Ophthalmology Department, following a routine referral from any referrer.
2. The average waiting time for a patient to be seen by NHS Lothian’s Ophthalmology Department, following a routine referral from a referrer who was not a GP in December 2020.

Answer:

Month Referral Received	Overall Average Wait (days)	Average Wait (days), Non-GP Referrals
Dec-20	294	178

1. The data above describes average waiting times for attending routine new-patient Ophthalmology appointments in NHS Lothian under the General Outpatient waiting time standard.
2. Average waits are given for referrals received in December 2020.

I hope the information provided helps with your request.

If you are unhappy with our response to your request, you do have the right to request us to review it. Your request should be made within 40 working days of receipt of this letter, and we will reply within 20 working days of receipt. If our decision is unchanged following a review and you remain dissatisfied with this, you then have the right to make a formal complaint to the Scottish Information Commissioner within 6 months of receipt of our review response. You can do this by using the Scottish Information Commissioner’s Office online appeals service at

Headquarters
Mainpoint
102 West Port
Edinburgh EH3 9DN

Chair Professor John Connaghan CBE
Chief Executive Professor Caroline Hiscox
Lothian NHS Board is the common name of Lothian Health Board





www.itspublicknowledge.info/Appeal. If you remain dissatisfied with the Commissioner's response you then have the option to appeal to the Court of Session on a point of law.

If you require a review of our decision to be carried out, please write to the FOI Reviewer at the email address at the head of this letter. The review will be undertaken by a Reviewer who was not involved in the original decision-making process.

FOI responses (subject to redaction of personal information) may appear on NHS Lothian's Freedom of Information website at: <https://org.nhslothian.scot/FOI/Pages/default.aspx>

Yours sincerely

ALISON MACDONALD
Executive Director, Nursing
Cc: Chief Executive