

Date 29/01/2026  
Your Ref  
Our Ref 11016

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Dear

## FREEDOM OF INFORMATION – AGENCY STAFF

I write in response to your request for information in relation to agency staff.

### Questions

- From January 2025 to 31st December 2025 please provide a breakdown month by month of total trust spend for framework agency staff within NON medical NON clinical, please break it down by:
  - Total spend
  - Spend per area EG –  
Admin and Clerical: Includes roles like receptionists, medical secretaries, ward clerks, administrators, and HR staff.  
Estates and Facilities: Encompasses porters, cleaners, caterers, maintenance workers, security staff, and drivers.  
Scientific, Therapeutic, and Technical Staff: A diverse group including various professions that do not fall under the direct 'medical' or 'nursing' umbrella.  
Corporate Services: Includes areas such as IT, finance, legal, and clinical coding.
  - Spend per agency  
EG- Total £10,000  
Facilities £5,000 Admin £5,000  
Agency x £5,000 facilities £5,000 Admin
- From January 2025 to 31st December 2025 please provide a breakdown month by month of total trust spend for off-framework agency staff within NON medical NON clinical, please break it down by:
  - Total spend
  - Spend per area EG –  
Admin and Clerical: Includes roles like receptionists, medical secretaries, ward clerks, administrators, and HR staff.  
Estates and Facilities: Encompasses porters, cleaners, caterers, maintenance workers, security staff, and drivers.  
Scientific, Therapeutic, and Technical Staff: A diverse group including various professions that do not fall under the direct 'medical' or 'nursing' umbrella.  
Corporate Services: Includes areas such as IT, finance, legal, and clinical coding.

Headquarters  
Mainpoint  
102 West Port  
Edinburgh EH3 9DN

Chair Professor John Connaghan CBE  
Chief Executive Professor Caroline Hiscox  
*Lothian NHS Board is the common name of Lothian Health Board*

- Spend per agency  
EG- Total £10,000  
Facilities £5,000 Admin £5,000  
Agency x £5,000 facilities £5,000 Admin

Answer:

See enclosed spreadsheet.

Question:

- From January 2025 to 31st December 2025, please confirm which framework was used for the recruitment of agency staff within NON Medical NON clinical

Answer:

PERTEMPS (NHS Lothian have not recruited but engaged in the services, this agreement is through the DWP).

Question:

- Please confirm whether the trust utilises a 3rd party vendor or tech system for the hiring of the NON Medical NON Clinical agency staff. If so, please confirm the name of the vendor / tech provider:

Answer:

No, all managed in house.

I hope the information provided helps with your request.

If you are unhappy with our response to your request, you do have the right to request us to review it. Your request should be made within 40 working days of receipt of this letter, and we will reply within 20 working days of receipt. If our decision is unchanged following a review and you remain dissatisfied with this, you then have the right to make a formal complaint to the Scottish Information Commissioner within 6 months of receipt of our review response. You can do this by using the Scottish Information Commissioner's Office online appeals service at [www.itspublicknowledge.info/Appeal](http://www.itspublicknowledge.info/Appeal). If you remain dissatisfied with the Commissioner's response you then have the option to appeal to the Court of Session on a point of law.

If you require a review of our decision to be carried out, please write to the FOI Reviewer at the email address at the head of this letter. The review will be undertaken by a Reviewer who was not involved in the original decision-making process.



FOI responses (subject to redaction of personal information) may appear on NHS Lothian's Freedom of Information website at: <https://org.nhsllothian.scot/FOI/Pages/default.aspx>

Yours sincerely

**ALISON MACDONALD**  
**Executive Director, Nursing**  
Cc: Chief Executive  
Enc.

<b>Framework (Admin agency costs are in relation to ITS which is covered by NP503 – Temp Interim Staff Services (Scot Gov))</b>
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		Jan-25	Feb-25	Mar-25	Apr-25	May-25	Jun-25	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Total
<b>Administrative Services Total</b>	<b>Corporate Services</b>	<b>40,474</b>	<b>40,848</b>	<b>35,759</b>	<b>49,338</b>	<b>40,887</b>	<b>44,990</b>	<b>64,230</b>	<b>46,042</b>	<b>52,992</b>	<b>43,061</b>	<b>43,800</b>	<b>37,586</b>	<b>540,007</b>
<b>Allied Health Professionals Total</b>	<b>Acute Services Division</b>	<b>17,512</b>	<b>1,130</b>	<b>8,884</b>	<b>14,157</b>	<b>19,763</b>	<b>28,602</b>	<b>7,771</b>	<b>4,876</b>	<b>- 9,562</b>	<b>- 2,461</b>	<b>34,173</b>	<b>19,819</b>	<b>144,664</b>
<b>Health Science Services</b>	Acute Services Division	24,198	531	11,738	28,942	45,045	21,125	14,988	24,677	15,291	8,257	20,969	19,028	234,789
	Corporate Services	3,645	9,918	2,413	4,619	5,577	10,829	11,248	11,006	1,223	- 2,067	17,132	2,971	78,514
<b>Health Science Services Total</b>		<b>27,843</b>	<b>10,449</b>	<b>14,151</b>	<b>33,561</b>	<b>50,622</b>	<b>31,954</b>	<b>26,236</b>	<b>35,683</b>	<b>16,514</b>	<b>6,190</b>	<b>38,101</b>	<b>21,999</b>	<b>313,303</b>
<b>Medical &amp; Dental Support Total</b>	<b>Acute Services Division</b>	<b>6,954</b>	<b>8,361</b>	<b>6,044</b>	<b>2,367</b>	<b>5,500</b>	<b>414</b>	<b>7,385</b>	<b>4,079</b>	<b>- 1,039</b>	<b>348</b>	<b>2,656</b>	<b>- 1,514</b>	<b>41,555</b>
<b>Total</b>		<b>92,783</b>	<b>60,788</b>	<b>64,838</b>	<b>99,423</b>	<b>116,772</b>	<b>105,960</b>	<b>105,622</b>	<b>90,680</b>	<b>58,905</b>	<b>47,138</b>	<b>118,730</b>	<b>77,890</b>	<b>1,039,529</b>

Agency	Jan-25	Feb-25	Mar-25	Apr-25	May-25	Jun-25	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Total	
Clear Voice	75			1,950	320	3,505	150	- 150	75	-	- 450	- 1,350	<b>4,125</b>	
Deaf Action	1,529	1,170	585	1,186	718	484	608	138	460	940	599	240	<b>8,657</b>	
DEAFBLIND Scotland	- 3	645	177	684	121	288	127	25	558	600	450	265	<b>3,938</b>	
Elite Linguists	16,356	15,050	20,326	24,833	19,405	18,775	32,892	19,030	29,630	21,884	30,457	15,964	<b>264,602</b>	
Fife Community Interpreting Service	- 147	2,433		641	742	533	868	1,223	1,703	881	763	592	<b>10,232</b>	
Global Language Services Ltd	2,316	644	- 482	2,196	4,251	4,839	1,310	1,525	2,592	2,157	1,313	812	<b>23,474</b>	
Globe Locums	38,753	11,580	23,036	32,931	34,325	39,066	9,873	10,770	- 9,231	5,260	56,760	35,950	<b>289,072</b>	
Head Medical	4,871	2,971	3,604	2,604	4,722	590	7,385	4,079	- 1,039	348	2,656	- 1,514	<b>31,278</b>	
Just Sign Ltd	13,812	15,774	10,207	14,247	10,039	9,182	19,135	19,514	7,212	11,498	6,584	14,270	<b>151,474</b>	
MAXXIMA												2,304	<b>2,304</b>	
MAXXIMA Labmed				8,081	10,685	6,698	2,537	- 811				1,056	<b>28,246</b>	
Medacs										2,186	1,100		<b>3,286</b>	
Medacs Healthcare						4,693	8,046	6,890	2,608	- 5,245	8,361		<b>25,353</b>	
PERTEMPS Recruitment Partnership	3,788	3,818	3,415	3,617	3,488	3,388	3,869	3,726	3,607	4,531	2,586	2,820	<b>42,652</b>	
Pure									3,072				<b>3,072</b>	
Pure Healthcare Group	1,459		- 1,459				1,150	4,645	- 1,689	828			<b>4,934</b>	
Rig Locums												1,900	<b>1,900</b>	
RNIB Enterprises Ltd					75	-	-	- 75					<b>-</b>	
The Language Room	2,747	1,313	1,531	- 16	1,727	3,996	5,271	1,088	7,155	569	1,498	3,973	<b>30,851</b>	
The Placement Group (Mediplacements)							6,375	9,196	968	- 2,124	643		<b>15,057</b>	
TPG									1,775	3,192			<b>4,967</b>	
Yourworld									10,685	5,375			<b>16,061</b>	
Yourworld Recruitment	7,226	5,390	2,440	7,928	26,153	9,924	6,025	9,870	- 1,236	- 5,744	5,411	608	<b>73,995</b>	
<b>Total</b>		<b>92,783</b>	<b>60,788</b>	<b>64,838</b>	<b>99,423</b>	<b>116,772</b>	<b>105,960</b>	<b>105,622</b>	<b>90,680</b>	<b>58,905</b>	<b>47,138</b>	<b>118,730</b>	<b>77,890</b>	<b>1,039,529</b>

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**Off Framework**

		<b>Feb-25</b>	<b>Total</b>
Support Services Total	Facilities	958	958
<b>Total</b>		<b>958</b>	<b>958</b>

<b>Agency</b>	<b>Feb-25</b>	<b>Total</b>
Blue Arrow	958	958
<b>Total</b>	<b>958</b>	<b>958</b>