

Date 22/01/2026  
Your Ref  
Our Ref 10911

Enquiries to Richard Mutch  
Extension 35687  
Direct Line 0131 465 5687  
[loth.freedomofinformation@nhs.scot](mailto:loth.freedomofinformation@nhs.scot)  
[richard.mutch@nhs.scot](mailto:richard.mutch@nhs.scot)

Dear

## FREEDOM OF INFORMATION – CLINICAL INSOURCING

I write in response to your request for information in relation to clinical insourcing.

Question:

- For the financial years 2023/24, 2024/25 and 2025-present, please provide:
- Whether the Trust currently utilises any clinical insourcing providers to support elective recovery or reduce RTT backlogs.

Answer:

Yes for all time periods.

Question:

- If yes, please list all insourcing providers used during this period, including:  
The specialties supported by each provider
  - Whether the contracts were tendered or directly awarded
  - The contract start and end dates (or duration)

Answer:

2.	2023/24 - Insource Medicare - Dermatology , Medinet - ENT 2024/25 - Insource Medicare - Dermatology 2025/26 - Medinet - Ophthalmology , Synaptik - ENT, Xyla - Dermatology
a.	All contracts are tendered
b.	Insource Medicare Dermatology - Contract start 1 <sup>st</sup> April 23 - Jan 25 Medinet ENT Contract Start 1 <sup>st</sup> April 23 - March 24 Medinet Ophthalmology - Contract Start - July 25. Xyla Dermatology - Contract start - Oct 25. Synaptik ENT - Contract start - Dec 25.

Question:

- The names or job titles of the individuals or departments responsible for the procurement and management of these insourcing contracts.

Headquarters  
Mainpoint  
102 West Port  
Edinburgh EH3 9DN

Chair Professor John Connaghan CBE  
Chief Executive Professor Caroline Hiscox  
*Lothian NHS Board is the common  
name of Lothian Health Board*

**Answer:**

All contracts were managed by - The External Commissioning and Demand Manager and Service Manager for Capacity Development and Commissioning.

Contract Procurement - Deputy Head of Procurement and Commodity Team Lead and Business Assurance Manager.

I hope the information provided helps with your request

If you are unhappy with our response to your request, you do have the right to request us to review it. Your request should be made within 40 working days of receipt of this letter, and we will reply within 20 working days of receipt. If our decision is unchanged following a review and you remain dissatisfied with this, you then have the right to make a formal complaint to the Scottish Information Commissioner within 6 months of receipt of our review response. You can do this by using the Scottish Information Commissioner's Office online appeals service at [www.itspublicknowledge.info/Appeal](http://www.itspublicknowledge.info/Appeal). If you remain dissatisfied with the Commissioner's response you then have the option to appeal to the Court of Session on a point of law.

If you require a review of our decision to be carried out, please write to the FOI Reviewer at the email address at the head of this letter. The review will be undertaken by a Reviewer who was not involved in the original decision-making process.

FOI responses (subject to redaction of personal information) may appear on NHS Lothian's Freedom of Information website at: <https://org.nhsllothian.scot/FOI/Pages/default.aspx>

Yours sincerely

**ALISON MACDONALD**  
**Executive Director, Nursing**  
Cc: Chief Executive