

Date 08/12/2025
Your Ref
Our Ref 10822

Enquiries to Richard Mutch
Extension 35687
Direct Line 0131 465 5687
loth.freedomofinformation@nhs.scot
richard.mutch@nhs.scot

Dear

FREEDOM OF INFORMATION – COMPLAINTS

I write in response to your request for information in relation to formal complaints.

Question:

1. The total number of formal complaints, Datix reports, or clinical-governance investigations that named or involved Dr ~~~~~. for the period 1 January 2015 to the present:
2. For each, whether the outcome was upheld, partially upheld, or dismissed.
3. The broad subject category of each complaint (for example, communication, treatment delay, informed consent, clinical decision-making, or patient-family relations).
4. Any actions, recommendations, or retraining recorded as outcomes of those investigations.
5. Any external reviews, audits, or service evaluations of paediatric oncology in which ~~~~~ clinical practice or decision-making was specifically discussed or reviewed

Answer:

I am advised that there are no such investigations, reviews or audits in relation to this member of staff. As per Section 17 of the Freedom of Information (Scotland) Act 2002 formally I must advise that we do not hold this information.

I am sorry I cannot help further with your request.

If you are unhappy with our response to your request, you do have the right to request us to review it. Your request should be made within 40 working days of receipt of this letter, and we will reply within 20 working days of receipt. If our decision is unchanged following a review and you remain dissatisfied with this, you then have the right to make a formal complaint to the Scottish Information Commissioner within 6 months of receipt of our review response. You can do this by using the Scottish Information Commissioner's Office online appeals service at

Headquarters
Mainpoint
102 West Port
Edinburgh EH3 9DN

Chair Professor John Connaghan CBE
Chief Executive Professor Caroline Hiscox
*Lothian NHS Board is the common
name of Lothian Health Board*

www.itspublicknowledge.info/Appeal. If you remain dissatisfied with the Commissioner's response you then have the option to appeal to the Court of Session on a point of law.

If you require a review of our decision to be carried out, please write to the FOI Reviewer at the email address at the head of this letter. The review will be undertaken by a Reviewer who was not involved in the original decision-making process.

FOI responses (subject to redaction of personal information) may appear on NHS Lothian's Freedom of Information website at: <https://org.nhslothian.scot/FOI/Pages/default.aspx>

Yours sincerely

ALISON MACDONALD
Executive Director, Nursing
Cc: Chief Executive