

Date 14/08/2025
Your Ref
Our Ref 10369

Enquiries to Richard Mutch
Extension 35687
Direct Line 0131 465 5687
loth.freedomofinformation@nhs.scot
richard.mutch@nhs.scot

Dear

FREEDOM OF INFORMATION – IT INFRASTRUCTURE

I write in response to your request for information in relation to IT infrastructure.

Question:

- I am writing to make an open government request for all the information to which I am entitled under the FOI Act 2000. Can you please provide an update on your Trust's Infrastructure, including aspects of SaaS, Messaging, and eProcurement? The questions are in the attached spreadsheet, which I would be grateful if you could fill in.

Answer:

See enclosed spreadsheet.

I hope the information provided helps with your request.

If you are unhappy with our response to your request, you do have the right to request us to review it. Your request should be made within 40 working days of receipt of this letter, and we will reply within 20 working days of receipt. If our decision is unchanged following a review and you remain dissatisfied with this, you then have the right to make a formal complaint to the Scottish Information Commissioner within 6 months of receipt of our review response. You can do this by using the Scottish Information Commissioner's Office online appeals service at www.itspublicknowledge.info/Appeal. If you remain dissatisfied with the Commissioner's response you then have the option to appeal to the Court of Session on a point of law.

If you require a review of our decision to be carried out, please write to the FOI Reviewer at the email address at the head of this letter. The review will be undertaken by a Reviewer who was not involved in the original decision-making process.

Headquarters
Mainpoint
102 West Port
Edinburgh EH3 9DN

Chair Professor John Connaghan CBE
Chief Executive Professor Caroline Hiscox
*Lothian NHS Board is the common
name of Lothian Health Board*



FOI responses (subject to redaction of personal information) may appear on NHS Lothian's Freedom of Information website at: <https://org.nhsllothian.scot/FOI/Pages/default.aspx>

Yours sincerely

ALISON MACDONALD
Executive Director, Nursing
Cc: Chief Executive
Enc.

1. Do you currently use any Software-as-a-Service (SaaS) ? Do you plan to over the next 2 years?	Yes/No	If yes, preferred supplier	Additional notes
	Yes	Microsoft	

2: For each element detailed below, how does your organisation manage its data storage?	On Premises / Off Premises	Main supplier	Annual spend 2024/2025 [£]	Contract end date	Additional notes
In-house data centre DEFINITION: Physical or virtual servers that are connected internally and externally through networking and communication equipment to store, transfer and access digital information	On Premise	N/A	0	2029	
Data Storage Management DEFINITION: The management of various data storage methods used in the Trust	On Premise	N/A	0	2029	
Other (please specify)					

3: Which internal (staff) messaging system does your organisation use?	Main provider	Product version	% Accounted for overall by this method	Contract end date	Additional notes
WhatsApp	N/A				
Signal	N/A				
SMS	BT	Unknown	100	2030	
Teams	N/A				
Multidisciplinary team (MDT) groups	N/A				
Other (e.g. pagers; please specify)	N/A				

4: Which external (for Patients/Outpatients) messaging system does your organisation use?	Main provider	Product version	% Accounted for overall by this method	Contract end date	Additional notes
WhatsApp	N/A				
Signal	N/A				
SMS	N/A				
Teams	N/A				
Apps	N/A				
Other (please specify)	Health Communications	Unknown	54	2028	

5: Do you currently have a remote monitoring solution?	Yes/No	Device Types [Please List]	Number of devices	Main suppliers [please list]	Total annual spend 2024/2025 [£]	Contract end date	Additional notes
DEFINITION: Technology to monitor certain aspects of a patient's health outside of a traditional care setting. E.g. Monitors for blood levels, cardiology, insulin, blood pressure, heart rate etc							A number of clinical specialties use some basic home monitoring (e.g. Omron M6 blood pressure monitors), with clinical parameters either submitted by phone or text. The Board doesn't yet have a remote monitoring solution for domiciliary environments. Numbers of devices vary, records are not currently held centrally.

6: If your organisation does not currently have remote monitoring solutions, are you planning to implement any within the next two years?	Yes/No	Preferred Supplier	Expected types	Additional notes
Where you plan to implement new remote monitoring solutions, please provide details as requested				Discussions have started with several suppliers regarding the potential to implement a remote physiological monitoring solution for "Hospital at Home" services. Progress is currently focussed on discussions regarding how the clinical service model would work. There is no current preferred supplier. Monitoring <i>may</i> include at least the following parameters: Non-invasive blood pressure, temperature, SaO ₂ , respiration rate, potentially

7: Does your trust have a database management supplier?	Software name	Main Supplier	Total annual spend 2024/2025 [£]	Contract end date	Additional notes
DEFINITION: Database Management Systems (DBMS) are software systems used to store, retrieve, and run queries on data. A DBMS serves as an interface between an end-user and a database, allowing users to create, read, update, and	SQL Server	Microsoft	0	2028	
	Database Enterprise Edition	Oracle	0	N/A	

8 Does your trust have data mining suppliers?	Software name	Main Supplier	Total annual spend 2024/2025 [£]	Contract end date	Additional notes
DEFINITION: Data Mining Software helps users analyze data from different databases and detect patterns. Data mining tools aim to find, extract, and refine data and then distribute the information.	No				

9a. Do you currently use any eprocurement software?	Software name	Main provider	Total annual spend 2024/2025 [£]	Contract end date	Additional notes
DEFINITION: eProcurement is the use of software systems that help you with procurement activities, where the 'e' stands for electronic. It is a business software that automates the procurement process, from sourcing and vendor selection to purchase order creation and payment processing. It helps with supplier management, spend management/analysis, contract management, and compliance in procurement operations.	PECOS	Scottish Government	see Scottish Government as they hold the contract		

9b. Of the modules you have purchased with this software, which are you actively using?	Please list	Additional notes
see Scottish Government as they hold the contract	see Scottish Government as they hold the contract	

9c. If you do not use any eprocurement software, do you plan to over the next 2 years?	Yes/No	Supplier name	Additional notes