## Lothian NHS Board

Lothian NHS Board Mainpoint 102 Westport Edinburgh EH3 9DN



Main Switchboard: 0131 242 100

www.nhslothian.scot

Date 14/08/2025

Your Ref

Our Ref 10369

Enquiries to Richard Mutch Extension 35687 Direct Line 0131 465 5687 loth.freedomofinformation@nhs.scot richard.mutch@nhs.scot

Dear

## FREEDOM OF INFORMATION – IT INFRASTRUCTURE

I write in response to your request for information in relation to IT infrastructure.

## Question:

I am writing to make an open government request for all the information to which I am entitled
under the FOI Act 2000. Can you please provide an update on your Trust's Infrastructure,
including aspects of SaaS, Messaging, and eProcurement? The questions are in the attached
spreadsheet, which I would be grateful if you could fill in.

## Answer:

See enclosed spreadsheet.

I hope the information provided helps with your request.

If you are unhappy with our response to your request, you do have the right to request us to review it. Your request should be made within 40 working days of receipt of this letter, and we will reply within 20 working days of receipt. If our decision is unchanged following a review and you remain dissatisfied with this, you then have the right to make a formal complaint to the Scottish Information Commissioner within 6 months of receipt of our review response. You can do this by using the Scottish Information Commissioner's Office online appeals service at <a href="https://www.itspublicknowledge.info/Appeal">www.itspublicknowledge.info/Appeal</a>. If you remain dissatisfied with the Commissioner's response you then have the option to appeal to the Court of Session on a point of law.

If you require a review of our decision to be carried out, please write to the FOI Reviewer at the email address at the head of this letter. The review will be undertaken by a Reviewer who was not involved in the original decision-making process.











FOI responses (subject to redaction of personal information) may appear on NHS Lothian's Freedom of Information website at: <a href="https://org.nhslothian.scot/FOI/Pages/default.aspx">https://org.nhslothian.scot/FOI/Pages/default.aspx</a>

Yours sincerely

ALISON MACDONALD Executive Director, Nursing

Cc: Chief Executive

Enc.

L. Do you currently use any Software-as-a-Service (SaaS) ? Do you plan to over the next 2 years?	Yes/No	If yes, preferred supplier	Additional notes		
	Yes	Microsoft			
or each element detailed below, how does your organisation manage its data storage?	On Premises / Off Premises	Main supplier	Annual spend 2024/2025 [£]	Contract end date	Additional notes
house data centre	On Premise	N/A	0	2029	
FINITION: Physical or virtual servers that are connected internally and externally through networking and					
nmunication equipment to store, transfer and access digital information					
a Storage Management	On Premise	N/A	0	2029	
FINITION: The management of various data storage methods used in the Trust					
r (please specify)					
hich internal (staff) messaging system does your organisation use?	Main provider	Product version	% Accounted for overall by this method	Contract end date	Additional notes
tsApp	N/A				
nal	N/A				
\$	BT	Unknown	100	2030	
ms	N/A				
Itidisciplinary team (MDT) groups	N/A				
er (e.g. pagers; please specify)	N/A				
nich external (for Patients/Outpatients) messaging system does your organisation use?	Main provider	Product version	% Accounted for overall by this method	Contract end date	Additional notes
natsApp	N/A				
nal	N/A				
	N/A				
ms	N/A				
os estados esta	N/A				
	Health Communications	Unknown	54	2028	
er (please specify)					
Do you currently have a remote monitoring solution?	Yes/No	Device Types [Please List]	Number of devices	Main suppliers [please list]	Total annual spend 2024/2025 [£]
o you currently have a remote monitoring solution?  INITION: Technology to monitor certain aspects of a patient's health outside of a traditional care setting. E.g.	A number of clinical specialties use	some basic home monitoring (e	e.g. Omron M6 blood pressure mo	[please list] onitors), with clinical pa	2024/2025 [£] nrameters either submitte
you currently have a remote monitoring solution?  IITION: Technology to monitor certain aspects of a patient's health outside of a traditional care setting. E.g.		some basic home monitoring (e	e.g. Omron M6 blood pressure mo	[please list] onitors), with clinical pa	2024/2025 [£] nrameters either submitte
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