

Date 13/08/2025
Your Ref
Our Ref 10348

Enquiries to Richard Mutch
Extension 35687
Direct Line 0131 465 5687
loth.freedomofinformation@nhs.scot
richard.mutch@nhs.scot

Dear

FREEDOM OF INFORMATION – RECYCLED PAPER

I write in response to your request for information in relation to recycled paper.

Question:

1. Has your health board moved to using recycled paper for patient letters, information and leaflets?

Answer:

Yes

Question:

2. Please provide the number and nature of complaints, feedback or issues raised about the move to darker, recycled paper since recycled paper was introduced.

Answer:

There are no record incidents on Datix.

Question:

3. Please list any datixes or InPhase issues raised by staff as a result of the move to recycled paper.

Answer:

There are no record incidents on Datix.

Question:

4. Was any risk assessment completed in terms of accessibility for those who are visually impaired, before moving to recycled paper (eg the issues with visual contrast)? Please provide the risk assessment if completed.

Answer:

This information is not held. As per Section 17 of the Freedom of Information (Scotland) Act 2002 formally I must advise that we do not hold this information.

Headquarters
Mainpoint
102 West Port
Edinburgh EH3 9DN

Chair Professor John Connaghan CBE
Chief Executive Professor Caroline Hiscox
*Lothian NHS Board is the common
name of Lothian Health Board*

I am sorry I cannot help further with your request.

If you are unhappy with our response to your request, you do have the right to request us to review it. Your request should be made within 40 working days of receipt of this letter, and we will reply within 20 working days of receipt. If our decision is unchanged following a review and you remain dissatisfied with this, you then have the right to make a formal complaint to the Scottish Information Commissioner within 6 months of receipt of our review response. You can do this by using the Scottish Information Commissioner's Office online appeals service at www.itspublicknowledge.info/Appeal. If you remain dissatisfied with the Commissioner's response you then have the option to appeal to the Court of Session on a point of law.

If you require a review of our decision to be carried out, please write to the FOI Reviewer at the email address at the head of this letter. The review will be undertaken by a Reviewer who was not involved in the original decision-making process.

FOI responses (subject to redaction of personal information) may appear on NHS Lothian's Freedom of Information website at: <https://org.nhsllothian.scot/FOI/Pages/default.aspx>

Yours sincerely

ALISON MACDONALD
Executive Director, Nursing
Cc: Chief Executive