

Date 07/08/2025
Your Ref
Our Ref 10312

Enquiries to Richard Mutch
Extension 35687
Direct Line 0131 465 5687
loth.freedomofinformation@nhs.scot
richard.mutch@nhs.scot

Dear

FREEDOM OF INFORMATION – AGENCY SPEND

I write in response to your request for information in relation to agency spend.

Question:

- Non Medical Non Clinical (NMNC) temporary agency spend for Ancillary, admin and clerical and corporate functions staff in the last 12 months.

Answer:

£451,599

Question:

- Non Medical Non Clinical (NMNC) permanent agency spend for Ancillary, admin and clerical and corporate functions staff in the last 12 months.

Answer:

Zero

Question:

- A Breakdown by spend of suppliers used for NMNC agency staff in the last 12 months

Answer:

Agency	Total Costs
Elite Linguists	222,319
Just Sign Ltd	138,291
Pertemps Recruitment Partnership	41,997
The Language Room	17,742
Global Language Services Ltd	16,880
Deaf Action	6,819
Deafblind Scotland	3,580

Headquarters
Mainpoint
102 West Port
Edinburgh EH3 9DN

Chair Professor John Connaghan CBE
Chief Executive Professor Caroline Hiscox
*Lothian NHS Board is the common
name of Lothian Health Board*

Fife Community Interpreting Service	2,344
Blue Arrow	1,552
Clear Voice	75

Note: Costs for financial year 2024/25 for Support Services, Admin Services and Interpretation & Translation Services.

Question:

- Confirmation of the Framework you use for NMNC agency staff (eg Crown Commercial Services or Health Trust Europe.)

Answer:

The national procurement framework for Nurses, is "NP51023 Temporary Agency Nurse Framework".

Question:

- Name of Procurement manager and their email address

Answer:

Andy Hay - Andy.Hay2@nhs.scot

I hope the information provided helps with your request.

If you are unhappy with our response to your request, you do have the right to request us to review it. Your request should be made within 40 working days of receipt of this letter, and we will reply within 20 working days of receipt. If our decision is unchanged following a review and you remain dissatisfied with this, you then have the right to make a formal complaint to the Scottish Information Commissioner within 6 months of receipt of our review response. You can do this by using the Scottish Information Commissioner's Office online appeals service at www.itspublicknowledge.info/Appeal. If you remain dissatisfied with the Commissioner's response you then have the option to appeal to the Court of Session on a point of law.

If you require a review of our decision to be carried out, please write to the FOI Reviewer at the email address at the head of this letter. The review will be undertaken by a Reviewer who was not involved in the original decision-making process.



FOI responses (subject to redaction of personal information) may appear on NHS Lothian's Freedom of Information website at: <https://org.nhsllothian.scot/FOI/Pages/default.aspx>

Yours sincerely

ALISON MACDONALD
Executive Director, Nursing
Cc: Chief Executive