

Date 01/08/2025
Your Ref
Our Ref 10307

Enquiries to Richard Mutch
Extension 35687
Direct Line 0131 465 5687
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Dear

FREEDOM OF INFORMATION – WAIT TIMES

I write in response to your request for information in relation to wait times within NHS Lothian.

Question:

- In each of the past 10 financial years and the current financial year (2014/15 – 2025/26), broken down by both hospital and month.
 - How many patients waited over a) 15 minutes; b) 30 minutes; c) 45 minutes) d) one hour to be triaged?
 - What was the longest A&E triage time?

Answer:

Please see enclosed spreadsheet.

To protect the identity of the individuals involved any figure of 5 or less has not been shown in this response. Since we do not have their consent to release this data from their records, the information is exempt under section 38(1)(b) of the Freedom of Information (Scotland) Act i.e. to provide it would breach the Data Protection Act (2018).

I hope the information provided helps with your request.

If you are unhappy with our response to your request, you do have the right to request us to review it. Your request should be made within 40 working days of receipt of this letter, and we will reply within 20 working days of receipt. If our decision is unchanged following a review and you remain dissatisfied with this, you then have the right to make a formal complaint to the Scottish Information Commissioner within 6 months of receipt of our review response. You can do this by using the Scottish Information Commissioner's Office online appeals service at www.itspublicknowledge.info/Appeal. If you remain dissatisfied with the Commissioner's response you then have the option to appeal to the Court of Session on a point of law.

Headquarters
Mainpoint
102 West Port
Edinburgh EH3 9DN

Chair Professor John Connaghan CBE
Chief Executive Professor Caroline Hiscox
Lothian NHS Board is the common name of Lothian Health Board

If you require a review of our decision to be carried out, please write to the FOI Reviewer at the email address at the head of this letter. The review will be undertaken by a Reviewer who was not involved in the original decision-making process.

FOI responses (subject to redaction of personal information) may appear on NHS Lothian's Freedom of Information website at: <https://org.nhsllothian.scot/FOI/Pages/default.aspx>

Yours sincerely

ALISON MACDONALD
Executive Director, Nursing
Cc: Chief Executive
Enc.

FOI: 10307 - A&E Triage Times

Request:

In each of the past 10 financial years and the current financial year (2014/15 – 2025/26), broken down by both hospital and month.

1.How many patients waited over a) 15 minutes; b) 30 minutes; c) 45 minutes) d) one hour to be triaged?
2.What was the longest A&E triage time?
Under the Freedom of Information (Scotland) Act I understand that I can specify the format in which the information is provided so please provide the answers in an excel spreadsheet.

Notes:

1. Patients under 4EAS are included
2. Only patients with a triage datetime are included
3. Patients where time in A&E was over 100 hours are excluded (to account for data input errors)
4. Only patients where triage time <= discharge date are included (to account for data input errors)
5. Results are not provided for maximum triage times because this is considered to be patient identifiable information

Response:

Number of Patients Waiting to be Triageed by Month-Year, Hospital and Time Period

Month-Year	RIE				WGH				SJH				RHSC/CYP			
	>15 and <=30 mins	>30 and <=45 mins	>45 and <=60 mins	>60 mins	>15 and <=30 mins	>30 and <=45 mins	>45 and <=60 mins	>60 mins	>15 and <=30 mins	>30 and <=45 mins	>45 and <=60 mins	>60 mins	>15 and <=30 mins	>30 and <=45 mins	>45 and <=60 mins	>60 mins
Apr-14	2,021	1,038	479	452	461	298	178	320	1,477	711	365	217	377	25	<=5	<=5
May-14	2,366	1,154	485	344	409	267	169	250	1,552	699	339	305	349	17	<=5	<=5
Jun-14	2,321	1,218	551	470	502	286	157	297	1,546	867	408	334	245	11	<=5	0
Jul-14	2,437	1,285	578	377	385	228	181	314	1,499	775	381	296	160	<=5	0	0
Aug-14	2,564	1,458	850	672	460	258	168	293	1,547	753	310	250	181	13	<=5	<=5
Sep-14	2,485	1,461	822	626	458	256	168	347	1,482	822	359	470	289	14	<=5	<=5
Oct-14	2,486	1,483	709	443	416	245	168	317	1,499	669	305	206	428	18	<=5	<=5
Nov-14	2,450	1,380	580	445	389	197	148	295	1,468	767	287	179	444	27	<=5	6
Dec-14	2,429	1,262	620	411	500	244	119	283	1,438	748	328	310	551	40	6	<=5
Jan-15	2,502	1,464	695	465	431	219	158	378	1,266	798	363	391	326	14	6	<=5
Feb-15	2,265	1,407	660	576	458	233	165	314	1,155	758	365	361	434	10	<=5	<=5
Mar-15	2,359	1,448	723	574	452	204	111	241	1,504	775	428	434	406	34	8	<=5
Apr-15	2,287	1,466	822	726	496	257	139	281	1,355	807	405	360	334	14	<=5	<=5
May-15	2,619	1,503	744	529	523	227	123	243	1,454	897	406	309	222	<=5	<=5	<=5
Jun-15	2,495	1,545	779	522	501	239	127	224	1,408	846	425	452	232	<=5	<=5	<=5
Jul-15	2,375	1,463	805	622	562	306	144	252	1,271	786	413	324	208	10	<=5	0
Aug-15	2,814	1,804	834	636	595	299	136	259	1,506	816	398	362	210	16	<=5	<=5
Sep-15	2,599	1,705	912	647	636	278	176	331	1,393	821	404	315	383	15	<=5	<=5
Oct-15	2,523	1,615	813	790	578	305	179	305	1,348	794	406	332	372	14	<=5	<=5
Nov-15	2,444	1,625	810	648	518	271	160	339	1,339	794	370	286	613	47	<=5	<=5
Dec-15	2,386	1,464	752	685	518	277	200	343	1,335	847	437	410	416	31	<=5	<=5
Jan-16	2,345	1,738	1,046	934	458	250	198	487	1,412	860	421	406	393	27	<=5	<=5
Feb-16	2,025	1,588	1,149	1,540	619	354	209	343	1,126	829	486	750	546	57	<=5	<=5
Mar-16	2,360	1,756	1,196	1,250	704	419	250	475	1,231	859	573	917	687	40	11	<=5
Apr-16	2,137	1,521	968	967	705	386	229	370	1,244	953	554	616	608	43	<=5	<=5
May-16	2,437	1,674	1,095	1,294	660	317	193	240	1,562	997	537	582	807	36	<=5	<=5
Jun-16	2,453	1,631	931	709	624	350	193	265	1,453	931	555	568	528	22	<=5	<=5
Jul-16	2,531	1,626	803	529	539	303	159	178	1,430	907	428	268	270	10	0	<=5
Aug-16	2,477	1,680	1,044	1,348	838	392	196	258	1,520	905	485	387	402	19	0	<=5
Sep-16	2,094	1,674	1,135	1,607	662	327	223	371	1,388	906	574	483	553	16	6	9
Oct-16	2,353	1,597	1,005	1,341	743	330	224	342	1,366	860	452	589	687	42	12	12
Nov-16	2,187	1,487	959	1,052	625	391	203	293	1,466	834	397	287	930	82	10	6
Dec-16	2,297	1,458	818	948	657	362	212	265	1,424	761	336	339	800	85	6	<=5
Jan-17	2,353	1,567	870	743	644	343	207	340	1,477	805	391	311	529	39	8	<=5
Feb-17	2,070	1,315	845	843	566	325	221	334	1,259	831	399	264	536	27	6	<=5
Mar-17	2,363	1,513	893	849	703	458	269	294	1,475	930	510	421	954	50	11	6
Apr-17	2,230	1,494	1,020	1,107	616	372	203	216	1,477	916	477	347	634	51	<=5	6
May-17	2,309	1,679	1,096	1,420	859	426	247	277	1,640	998	520	377	749	81	10	<=5
Jun-17	2,225	1,534	943	1,143	695	404	244	203	1,408	855	480	433	560	43	<=5	<=5
Jul-17	2,678	1,612	917	757	684	351	198	169	1,529	902	383	232	283	18	<=5	<=5
Aug-17	2,309	1,651	1,109	1,239	749	415	219	266	1,410	974	637	434	324	16	0	<=5
Sep-17	2,334	1,655	1,036	1,306	727	386	214	307	1,428	974	558	489	504	36	<=5	0
Oct-17	2,525	1,677	984	941	655	352	255	241	1,435	927	522	380	503	25	13	6
Nov-17	2,213	1,615	1,142	1,370	616	303	211	269	1,261	832	485	425	1,120	93	10	15
Dec-17	2,008	1,613	1,237	1,855	641	385	265	576	1,210	996	545	828	875	86	8	6
Jan-18	2,333	1,485	916	899	742	429	266	391	1,341	776	407	422	450	19	<=5	<=5
Feb-18	1,927	1,330	874	1,181	598	350	265	353	1,285	866	447	365	698	54	7	<=5
Mar-18	1,934	1,498	1,098	1,747	743	333	262	446	1,320	862	495	578	542	54	<=5	7

Apr-18	2,260	1,564	985	1,135	755	371	201	395	1,511	913	513	388	687	60	<=5	<=5
May-18	2,327	1,647	1,112	1,314	863	380	189	194	1,642	1,150	627	400	580	35	6	<=5
Jun-18	2,428	1,609	1,119	1,103	673	294	184	148	1,563	1,037	586	318	605	29	<=5	<=5
Jul-18	2,449	1,759	1,125	1,215	696	406	191	225	1,689	902	445	234	275	7	<=5	<=5
Aug-18	2,500	1,836	1,284	1,250	901	428	223	395	1,652	1,072	481	308	425	16	<=5	<=5
Sep-18	2,282	1,754	1,163	1,285	860	567	339	439	1,562	923	519	338	672	59	6	<=5
Oct-18	2,587	1,675	860	659	747	450	312	470	1,519	986	478	311	571	37	<=5	<=5
Nov-18	2,690	1,589	748	518	782	458	298	344	1,518	988	499	419	1,163	203	14	11
Dec-18	2,562	1,433	789	478	742	398	258	351	1,566	955	525	438	1,179	238	17	12
Jan-19	2,503	1,240	518	223	856	535	305	373	1,434	959	623	569	943	96	<=5	<=5
Feb-19	2,120	1,069	534	455	776	563	350	400	1,481	906	497	441	920	94	<=5	8
Mar-19	2,121	1,062	562	597	834	604	368	362	1,675	1,080	579	459	1,068	90	<=5	<=5
Apr-19	2,365	1,163	616	526	769	527	341	543	1,636	1,002	511	374	691	30	<=5	<=5
May-19	2,346	1,336	755	784	821	565	327	538	1,828	976	379	231	638	32	<=5	<=5
Jun-19	2,009	1,200	684	921	796	466	272	334	1,693	1,027	576	443	450	11	<=5	<=5
Jul-19	2,153	1,001	475	548	769	518	356	505	1,789	1,015	442	253	292	<=5	<=5	7
Aug-19	2,109	963	592	1,436	758	481	346	797	1,942	957	361	143	461	13	<=5	<=5
Sep-19	2,336	1,139	573	1,307	744	446	403	778	1,953	1,083	403	179	853	42	<=5	6
Oct-19	2,483	1,092	605	918	825	492	320	600	1,823	954	374	176	904	53	<=5	7
Nov-19	2,347	1,085	575	818	674	462	346	862	1,834	1,074	425	228	1,313	144	25	8
Dec-19	2,199	1,174	655	870	823	479	350	447	1,669	907	425	350	897	134	10	<=5
Jan-20	2,544	949	581	885	767	569	432	794	1,880	901	420	176	369	15	<=5	<=5
Feb-20	2,285	1,208	713	1,069	722	499	328	659	1,757	765	243	55	437	13	<=5	<=5
Mar-20	1,775	660	388	673	432	257	200	401	1,361	408	106	48	585	87	27	8
Apr-20	1,152	349	150	142	242	86	32	24	641	92	16	2	336	61	6	<=5
May-20	1,716	404	219	359	450	178	101	99	989	132	15	8	503	40	7	<=5
Jun-20	1,860	657	311	487	388	203	134	137	1,222	142	14	8	585	37	6	<=5
Jul-20	1,887	695	387	551	364	181	75	141	1,276	130	13	6	593	39	11	6
Aug-20	2,152	930	513	728	528	211	138	152	1,562	225	34	1	757	93	29	27
Sep-20	2,090	893	551	663	636	271	125	149	1,389	260	39	3	616	63	15	18
Oct-20	1,975	794	341	445	529	274	105	99	1,429	257	33	6	404	31	12	8
Nov-20	1,861	800	318	382	461	194	89	83	997	110	8	4	363	25	<=5	<=5
Dec-20	1,821	738	329	313	457	211	109	103	1,055	154	18	19	368	24	10	13
Jan-21	1,727	565	256	361	418	174	96	126	945	111	10	[Null]	248	8	<=5	<=5
Feb-21	1,539	644	307	281	447	184	92	101	968	182	24	6	168	10	<=5	0
Mar-21	2,036	844	379	486	528	264	120	148	1,425	171	16	2	302	12	13	17
Apr-21	1,908	868	490	624	609	308	124	103	1,707	333	51	8	511	36	<=5	<=5
May-21	2,262	1,250	653	583	644	343	179	190	1,849	380	49	9	921	79	10	<=5
Jun-21	2,119	1,404	846	1,173	702	370	194	265	1,986	552	151	73	1,103	89	9	<=5
Jul-21	2,286	1,262	755	1,028	746	407	226	285	1,868	537	144	70	679	62	9	<=5
Aug-21	2,201	1,421	877	1,566	703	436	299	491	1,941	887	307	159	1,358	201	33	21
Sep-21	1,889	1,165	990	1,928	649	435	311	694	1,733	979	404	359	2,166	405	58	24
Oct-21	2,005	1,159	875	1,869	690	471	294	488	1,577	934	457	425	1,653	267	24	14
Nov-21	2,079	1,142	720	1,146	641	449	288	638	1,622	599	185	109	1,551	202	26	7
Dec-21	1,961	885	540	846	656	390	215	347	1,637	568	202	83	963	162	15	<=5
Jan-22	2,061	989	573	822	657	428	231	270	1,557	636	233	135	805	90	9	<=5
Feb-22	2,188	1,233	732	910	562	417	258	495	1,615	567	164	86	934	95	<=5	<=5
Mar-22	3,080	1,510	784	1,607	651	560	407	738	1,871	847	345	218	1,569	246	12	<=5
Apr-22	3,199	1,356	691	965	661	492	359	587	1,852	688	190	77	1,179	88	14	<=5
May-22	3,361	1,398	827	1,370	688	477	356	781	1,955	794	245	128	1,701	194	10	6
Jun-22	2,966	1,628	1,019	1,765	708	533	383	619	1,938	1,026	328	189	1,672	208	16	7
Jul-22	3,235	1,642	908	1,152	623	452	291	594	1,682	793	329	299	828	50	<=5	9
Aug-22	2,851	1,587	1,114	2,357	638	445	280	746	1,791	885	398	358	1,132	66	6	<=5
Sep-22	2,635	1,528	934	2,450	553	382	326	701	1,751	830	305	212	1,522	172	10	15
Oct-22	2,662	1,565	1,058	2,254	489	452	368	863	1,633	929	496	368	1,833	310	9	<=5
Nov-22	2,671	1,526	1,030	2,356	611	454	346	855	1,497	988	466	431	2,140	533	46	9
Dec-22	2,311	1,531	1,006	2,214	449	383	275	944	1,408	930	590	790	2,323	995	206	22
Jan-23	2,791	1,559	916	1,408	545	466	362	685	1,525	759	313	230	935	89	<=5	<=5
Feb-23	2,224	1,635	1,052	1,847	532	431	297	745	1,550	732	248	134	1,107	200	15	6
Mar-23	2,587	1,649	1,102	1,963	562	443	344	729	1,620	955	486	352	1,459	280	23	<=5
Apr-23	2,877	1,729	1,058	1,407	627	468	284	515	1,661	889	404	340	1,057	161	8	<=5
May-23	3,045	1,830	1,095	1,806	765	561	328	433	2,046	940	393	240	1,325	145	13	<=5
Jun-23	2,865	1,782	1,042	1,561	799	563	290	506	1,892	1,130	448	211	975	56	<=5	<=5
Jul-23	3,154	1,812	1,033	1,398	777	480	304	475	1,823	628	246	133	586	49	<=5	<=5
Aug-23	3,316	2,013	1,090	1,686	837	508	328	519	1,866	835	300	158	790	61	<=5	7
Sep-23	2,923	1,863	1,119	2,017	689	560	349	616	1,885	754	309	156	1,169	73	11	<=5
Oct-23	2,657	1,740	1,247	2,232	734	526	307	418	1,882	844	300	175	1,349	168	16	<=5
Nov-23	2,238	1,651	1,175	2,523	684	533	389	466	1,695	876	350	192	1,543	409	28	36
Dec-23	2,080	1,574	1,131	2,559	593	525	339	563	1,788	905	420	264	1,554	409	47	<=5

Jan-24	2,052	1,349	923	2,856	655	521	349	599	1,650	858	398	361	1,270	179	11	<=5
Feb-24	2,099	1,491	1,035	2,290	631	522	330	569	1,598	897	432	276	1,551	256	20	<=5
Mar-24	2,279	1,610	1,157	2,486	765	551	373	630	1,853	993	425	408	1,847	364	73	19
Apr-24	2,627	1,600	1,038	1,926	591	468	387	914	1,519	953	470	446	1,327	283	27	12
May-24	2,723	1,867	1,207	2,055	700	557	380	726	1,937	1,063	448	257	1,437	178	13	<=5
Jun-24	2,504	1,893	1,240	1,898	607	536	364	701	1,926	900	302	178	1,602	272	31	<=5
Jul-24	2,629	1,846	1,181	1,892	632	440	273	656	1,718	878	375	218	686	35	<=5	<=5
Aug-24	2,744	1,838	1,087	2,147	712	524	339	644	1,671	943	422	348	935	69	9	46
Sep-24	2,306	1,735	1,206	2,347	687	554	402	758	1,685	1,110	481	337	1,095	97	9	<=5
Oct-24	2,425	1,683	1,146	2,580	647	510	324	683	1,502	952	553	604	1,443	156	11	<=5
Nov-24	2,127	1,589	1,054	2,458	647	502	362	627	1,405	881	541	647	1,871	195	<=5	<=5
Dec-24	2,294	1,642	1,110	2,109	595	464	275	531	1,288	866	522	741	1,758	444	47	7
Jan-25	2,193	1,440	937	2,506	634	473	326	594	1,281	870	584	563	1,029	94	7	<=5
Feb-25	2,197	1,599	1,067	1,815	707	471	284	498	1,316	714	324	210	1,033	82	8	<=5
Mar-25	3,253	2,005	1,031	1,206	794	517	344	483	1,525	937	488	469	1,718	234	37	13
Apr-25	3,194	1,513	793	1,194	790	513	313	385	1,510	974	594	404	1,268	112	<=5	<=5
May-25	3,233	1,490	740	1,201	832	552	364	556	1,757	962	448	310	1,472	154	6	6
Jun-25	3,013	1,256	585	879	816	543	292	477	1,706	958	456	208	1,320	118	6	<=5