

Date 01/08/2025  
Your Ref  
Our Ref 10300

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Dear

## FREEDOM OF INFORMATION – IT EXPENDITURE

I write in response to your request for information in relation to IT expenditure.

Question:

- Please complete the enclosed spreadsheet in relation to IT.

Answer:

Please see enclosed spreadsheet.

I hope the information provided helps with your request.

If you are unhappy with our response to your request, you do have the right to request us to review it. Your request should be made within 40 working days of receipt of this letter, and we will reply within 20 working days of receipt. If our decision is unchanged following a review and you remain dissatisfied with this, you then have the right to make a formal complaint to the Scottish Information Commissioner within 6 months of receipt of our review response. You can do this by using the Scottish Information Commissioner's Office online appeals service at [www.itspublicknowledge.info/Appeal](http://www.itspublicknowledge.info/Appeal). If you remain dissatisfied with the Commissioner's response you then have the option to appeal to the Court of Session on a point of law.

If you require a review of our decision to be carried out, please write to the FOI Reviewer at the email address at the head of this letter. The review will be undertaken by a Reviewer who was not involved in the original decision-making process.

FOI responses (subject to redaction of personal information) may appear on NHS Lothian's Freedom of Information website at: <https://org.nhsllothian.scot/FOI/Pages/default.aspx>

Yours sincerely

**ALISON MACDONALD**  
**Executive Director, Nursing**  
Cc: Chief Executive  
Enc.

Q1. Can you please list the number of devices deployed by your organisation for the following?	
<b>Device Type</b>	<b>Number of Devices</b>
Desktop PCs	18,072
Laptops	11,425
Mobile Phones	11,914
Printers	6,520
Multi Functional Devices (MFDs)	4,585
Tablets	564
Physical Servers	236
Storage Devices (for example: NAS, SAN)	Multiple NAS and SAN
Networking Infrastructure (for example: Switches, Routers, Interfaces, Wireless Access Points)	N/A
Security Infrastructure (for example: Firewalls, Intrusion Detection Systems (IDS), Virus Monitoring Tools)	N/A

Q2. Does your organisation have any plans to procure below software applications, if yes then please provide required information in the below format?	<b>2025/26 Spend/Budget</b>	<b>2026/27 Spend/Budget</b>	<b>27/28 Spend/Budget</b>	<b>28/29 Spend/Budget</b>
<b>Example: Content Management System</b>	<b>1,000,000</b>		<b>200,000</b>	
a. Digital Electronic Discharge Systems	0	0	0	0
b. Maternity Information Systems	0	0	0	0
c. Laboratory Information Management System	0	0	0	0
d. Inventory Management System	0	0	0	0
e. Content/Document Management System	0	0	0	0

Q3. Can your organisation provide Clinical ICT Strategy key decisions and priorities or ICT strategy documents for present and future years?	<b>2025/26</b>	<b>2026/27</b>	<b>27/28</b>	<b>28/29</b>
Key Decisions	Supporting the organisation to meet post pandemic pressures. Support the principal of Digital First Support the use of data to deliver quality improvements and service change Support the full utilisation of Digital Tools Maintain and Improve levels of Customer Service Support Innovation			
Priorities				

Q4. Does your organisation use Artificial Intelligence and Robotics, if yes then please list the services and their estimated cost?	<b>2025/26</b>	<b>2026/27</b>	<b>27/28</b>	<b>28/29</b>
In relation to AI, there have been some small innovation lead proof of concept AI projects, primarily relating to imaging. Nothing is currently in a state of business as usual. The funding for these projects have been met by central funding through innovation test bed funding. The digital department do not manage these funds				
Robotics in the form a robotic process automation. NHS Lothian has licences to use a software called UI path. We currently have several 'bots' in a state of business as usual, primarily supporting processes in Health Records. These include a bot to support the house keeping of patient initiated follow up as well as patient focused booking and waiting list validation. We also support the creation of HEPMA accounts for the resident dr rotation and the HEPMA fail back solution. There have also been one off admin tasks that the bot has undertaken and currently the team are in development of several other bots supporting Health Records, Directory Services and other services across Lothian.	There has been no direct payments to any external supplier in 2025/26 to cover the cost of licences as the licences purchased in 2024/25 covered two years.	Unknown at this point, central government funding to support licences will need to be taken into account as well as the number of services/processes being supported. The cost of licences is dependant on the number of licences purchased as there are discounts provided but expect the figure to be in the region of £50-70K on licence renewal.		

Q5. Can your organisation provide planned ICT procurement plans across software, hardware or services for current and future years? (Software Applications/Hardware Devices/IT Managed Services)	<b>Estimated/Total Cost</b>	<b>Duration</b>
<b>Example: EPR</b>	<b>1,000,000</b>	<b>2025/26</b>
a. Electronic Patient Record (EPR) solution	0	2025/26
b. Shared Care Record solution	0	2025/26
c. Population Health Management system	0	2025/26
d. Patient Administration System	0	2025/26
e. Patient Engagement Portal	0	2025/26