

Date 14/07/2025
Your Ref
Our Ref 10253

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Dear

FREEDOM OF INFORMATION – LEARNING MANAGEMENT SYSTEM

I write in response to your request for information in relation to Learning Management Systems (LMS).

Question:

1. Current Learning Management System (LMS)
 - a. What Learning Management System (LMS) or e-learning platform(s) does your organisation currently use?
 - b. If Totara or Moodle is in use, please confirm which version is currently implemented.
 - c. What is the LMS primarily used for (e.g. internal staff development, compliance training, onboarding, external learner access, apprenticeship delivery)?
2. Contract and Provider Details
 - a. Who is your current LMS support, hosting, or implementation provider?
 - b. What is the value of your LMS-related contract per annum?
 - c. What is the contract start and end date (including any optional extension periods)?
 - d. Please confirm if the LMS is hosted on-premise, via a private cloud, or through a SaaS model.
3. Procurement and Decision-Making
 - a. What is the name and role of the person responsible for the learning platform and/or digital learning strategy?
 - b. What is the name and role of the commercial contact responsible for LMS procurement or renewals?
4. Planned Changes or Reviews
 - a. Are there any plans to review or replace your LMS in the next 12–24 months?
 - b. Are there any scheduled or anticipated procurement events or tenders related to learning, compliance, or workforce development systems?

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Chair Professor John Connaghan CBE
Chief Executive Professor Caroline Hiscox
*Lothian NHS Board is the common
name of Lothian Health Board*

5. Integration and Strategic Use

- a. Is your LMS currently integrated with other internal systems (e.g. HRIS, payroll, CRM)?
- b. Are there strategic goals linked to digital learning, compliance reporting, or learner engagement which the LMS is expected to support?

Answer:

1. Current Learning Management System (LMS)

- a. The organisation currently uses Turas Learn as its Learning Management System (LMS).
- b. Totara or Moodle are not in use, therefore this is not applicable.
- c. The LMS is primarily used for eLearning, training, and staff development.

2. Contract and Provider Details

- a. The LMS is supported, hosted, and implemented by NHS Education Scotland.
- b. The value of the LMS-related contract is £0 per annum.
- c. The contract commenced on 1st April 2025 and is an ongoing arrangement, as Turas Learn is a national learning system for NHS Scotland developed in-house. There is no defined end date.
- d. We are unable to answer whether the LMS is hosted on-premise, via private cloud, or through a SaaS model.

3. Procurement and Decision-Making

- a. Responsibility for the Turas Learn platform lies with NHS Education Scotland. Within NHS Lothian, Kayleigh Morris is responsible for managing the NHS Lothian subsite.
- b. There is no named commercial contact responsible for LMS procurement or renewals, as these are not applicable under the current model.

4. Planned Changes or Reviews

- a. There are no plans to review or replace the LMS within the next 12–24 months, as the transition to the national NHS Scotland system occurred in April 2025.
- b. There are no scheduled or anticipated procurement events or tenders related to learning or compliance systems. This response pertains specifically to learning and compliance, not broader workforce development systems.

5. Integration and Strategic Use

- a. The LMS is not currently integrated with any other internal systems such as HRIS, payroll, or CRM.
- b. While there may be potential strategic goals linked to digital learning, compliance reporting, or learner engagement, discussions are still ongoing due to the recent transition to the new system in April 2025.

I hope the information provided helps with your request.

If you are unhappy with our response to your request, you do have the right to request us to review it. Your request should be made within 40 working days of receipt of this letter, and we will reply within 20 working days of receipt. If our decision is unchanged following a review and you remain dissatisfied with this, you then have the right to make a formal complaint to the Scottish Information Commissioner within 6 months of receipt of our review response. You can do this by using the Scottish Information Commissioner's Office online appeals service at www.itspublicknowledge.info/Appeal. If you remain dissatisfied with the Commissioner's response you then have the option to appeal to the Court of Session on a point of law.

If you require a review of our decision to be carried out, please write to the FOI Reviewer at the email address at the head of this letter. The review will be undertaken by a Reviewer who was not involved in the original decision-making process.

FOI responses (subject to redaction of personal information) may appear on NHS Lothian's Freedom of Information website at: <https://org.nhsllothian.scot/FOI/Pages/default.aspx>

Yours sincerely

ALISON MACDONALD
Executive Director, Nursing
Cc: Chief Executive