

Dear

## FREEDOM OF INFORMATION – STAFF BANK

I write in response to your request for information in relation to NHS Lothian's staff bank.

Question:

1. Does your organisation currently use a Managed Bank service or system?

Answer:

Yes.

Question:

2. If yes, what is the name of the provider?

Answer:

The staff bank is managed in house as part of the supplementary staffing team. The software used is the BankStaff module of Optima, supplied by RL Datix.

Question:

3. What is the end date of the current contract with this provider?

Answer:

The Optima system is part of an NHS Scotland contract which currently ends on 31 March 2027.

Question:

4. What are the current fees or costs associated with the service?

Answer:

The Optima costs to NHS Lothian for 2024/25 were £260,840.

I hope the information provided helps with your request.

If you are unhappy with our response to your request, you do have the right to request us to review it. Your request should be made within 40 working days of receipt of this letter, and we will reply within 20 working days of receipt. If our decision is unchanged following a review and you remain dissatisfied with this, you then have the right to make a formal complaint to the Scottish Information Commissioner within 6 months of receipt of our review response. You can do this by using the Scottish Information Commissioner's Office online appeals service at <https://www.foi.scot/appeal>. If you remain dissatisfied with the Commissioner's response you then have the option to appeal to the Court of Session on a point of law.

If you require a review of our decision to be carried out, please write to the reviewer at the address at the top of this letter. The review will be undertaken by a Reviewer who was not involved in the original decision-making process.

FOI responses (subject to redaction of personal information) may appear on NHS Lothian's Freedom of Information website at: <https://org.nhsllothian.scot/FOI>

Yours sincerely

**ALISON MACDONALD**  
**Executive Director of Nursing Midwifery and AHPs**  
Cc: Chief Executive