

Date 16/04/2025
Your Ref
Our Ref 9913

Enquiries to Richard Mutch
Extension 35687
Direct Line 0131 465 5687
loth.freedomofinformation@nhs.scot
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Dear

FREEDOM OF INFORMATION – INFORMATION SYSTEMS

I write in response to your request for information in relation to information systems.

Question:

1. Please provide answers to the following questions for your Health Board's **Radiology Information System (RIS)**. If your Health Board does not use a RIS, please state this.

Answer:

- a) Which supplier? InterSystems
- b) What is the name of the system? TrakCare
- c) When was it installed (month and year)? June 2005
- d) When does the contract expire (month and year)? 2029
- e) Is it annually renewed? No
- f) What procurement framework do you use (e.g., tender)? Tender
- g) What were the installation costs (in £)? No direct costs for RIS as it's only 1 module of the wider TrakCare implementation
- h) What were the training costs (in £)? No direct costs for RIS as it's only 1 module of the wider TrakCare implementation
- i) What are the annual maintenance costs (in £)? No direct costs for RIS as it's only 1 module of the wider TrakCare implementation
- j) What is the annual spend on the RIS (in £)? No direct costs for RIS as it's only 1 module of the wider TrakCare implementation
- k) What is the total value of the contract (in £)? No direct costs for RIS as it's only 1 module of the wider TrakCare implementation
- l) Do you have any plans to replace the system (yes/no/maybe and why)? No

Headquarters
Mainpoint
102 West Port
Edinburgh EH3 9DN

Chair Professor John Connaghan CBE
Chief Executive Professor Caroline Hiscox
*Lothian NHS Board is the common
name of Lothian Health Board*

Question:

2. Please provide answers to the following questions for your Health Board's **Picture Archiving and Communication System (PACS)**. If your Health Board does not use a PACS, please state this.

Answer:

- a) Which supplier? Philips
- b) What is the name of the system?
- c) When was it installed (month and year)? June 2005
- d) When does the contract expire (month and year)? PACS is a national contract, managed by NSS on behalf of NHS Scotland
- e) Is it annually renewed? No
- f) What procurement framework do you use (e.g., tender)? PACS is a national contract, managed by NSS on behalf of NHS Scotland
- g) What were the installation costs (in £)? PACS is a national contract, managed by NSS on behalf of NHS Scotland
- h) What were the training costs (in £)? PACS is a national contract, managed by NSS on behalf of NHS Scotland
- i) What are the annual maintenance costs (in £)? PACS is a national contract, managed by NSS on behalf of NHS Scotland
- j) What is the annual spend on the PACS (in £)? PACS is a national contract, managed by NSS on behalf of NHS Scotland
- k) What is the total value of the contract (in £)? PACS is a national contract, managed by NSS on behalf of NHS Scotland
- l) Do you have any plans to replace the system (yes/no/maybe and why)? Yes, national programme to migrate to SECTRA PACS currently underway

Question:

3. Please provide answers to the following questions for your Health Board's **Electronic Health Record (EHR)**. If your Health Board does not use an EHR, please state this.

Answer:

- a) Which supplier? InterSystems
- b) What is the name of the system? TrakCare
- c) When was it installed (month and year)? June 2005
- d) When does the contract expire (month and year)? 2029
- e) Is it annually renewed? No
- f) What procurement framework do you use (e.g., tender)? tender

- g) What were the installation costs (in £)? No direct costs for EHR as it's only 1 module of the wider TrakCare implementation
- h) What were the training costs (in £)? No direct costs for EHR as it's only 1 module of the wider TrakCare implementation
- i) What are the annual maintenance costs (in £)? No direct costs for EHR as it's only 1 module of the wider TrakCare implementation
- j) What is the annual spend on the RIS (in £)? No direct costs for EHR as it's only 1 module of the wider TrakCare implementation
- k) What is the total value of the contract (in £)? No direct costs for EHR as it's only 1 module of the wider TrakCare implementation
- l) Do you have any plans to replace the system (yes/no/maybe and why)? No

I hope the information provided helps with your request.

If you are unhappy with our response to your request, you do have the right to request us to review it. Your request should be made within 40 working days of receipt of this letter, and we will reply within 20 working days of receipt. If our decision is unchanged following a review and you remain dissatisfied with this, you then have the right to make a formal complaint to the Scottish Information Commissioner within 6 months of receipt of our review response. You can do this by using the Scottish Information Commissioner's Office online appeals service at www.itspublicknowledge.info/Appeal. If you remain dissatisfied with the Commissioner's response you then have the option to appeal to the Court of Session on a point of law.

If you require a review of our decision to be carried out, please write to the FOI Reviewer at the email address at the head of this letter. The review will be undertaken by a Reviewer who was not involved in the original decision-making process.

FOI responses (subject to redaction of personal information) may appear on NHS Lothian's Freedom of Information website at: <https://org.nhsllothian.scot/FOI/Pages/default.aspx>

Yours sincerely

ALISON MACDONALD
Executive Director, Nursing
Cc: Chief Executive