

Dear

FREEDOM OF INFORMATION – SCANNER ERRORS

I write in response to your request for information in relation to scanner errors in NHS Lothian.

Question:

Can I request the following information broken down by the **calendar year** for 2021, 2022, 2023, 2024, and 2025 (most recent as of this email).

1. How many X-Ray scanners have had an error, fault, or needed any non-planned engineer work? a) How many cumulative/total hours of X-Ray downtime has been caused by these issues ?
2. How many CT scanners have had an error, fault, or needed any non-planned engineer work? a) How many cumulative/total hours of CT downtime has been caused by these issues?
3. How many MRI scanners have had an error, fault, or needed any non-planned engineer work? a) How many cumulative/total hours of MRI downtime has been caused by these issues?

Note: 'hours of downtime' means time of disuse to time of repair. There is no need to provide the specific time of day, simply the number of hours out of use.

Answer:

This information is not collected centrally. Each machine records its own downtime, but there is no central collection of this data. There are a large number of static and mobile scanners in NHS Lothian. In order to provide the information you request it would be necessary to review each machine record over the period you have specified, requiring significant resources. Under section 12 of the Freedom of Information (Scotland) Act 2002, NHS Lothian is not required to respond to your request if the resources required to do so equate to more than £600 in cost.

I am sorry I cannot help with your request.

If you are unhappy with our response to your request, you do have the right to request us to review it. Your request should be made within 40 working days of receipt of this letter, and we will reply within 20 working days of receipt. If our decision is unchanged following a review and you remain dissatisfied with this, you then have the right to make a formal complaint to the Scottish Information Commissioner within 6 months of receipt of our review response. You can do this by using the Scottish Information Commissioner's Office online appeals service at <https://www.foi.scot/appeal>. If you remain dissatisfied with the Commissioner's response you then have the option to appeal to the Court of Session on a point of law.

If you require a review of our decision to be carried out, please write to the reviewer at the address at the top of this letter. The review will be undertaken by a Reviewer who was not involved in the original decision-making process.

FOI responses (subject to redaction of personal information) may appear on NHS Lothian's Freedom of Information website at: <https://org.nhsllothian.scot/FOI>

Yours sincerely

ALISON MACDONALD
Executive Director of Nursing Midwifery and AHPs
Cc: Chief Executive