

Date 24/03/2025
Your Ref
Our Ref 9789

Enquiries to Richard Mutch
Extension 35687
Direct Line 0131 465 5687
loth.freedomofinformation@nhs.scot
richard.mutch@nhs.scot

Dear

FREEDOM OF INFORMATION – SIGNAGE

I write in response to your request for information in relation to signage at the Royal Hospital for Children and Young Children (RHCYP).

Question:

- In the entrance (RHCYP), there's a welcome sign in a wide range of languages, which is lovely. But, this is Scotland and you've failed to include Scots Gaelic. Why? The sign to be replaced to include Gaelic. I would also like to see a copy of the trust's Gaelic language plan.

Answer:

We have no immediate plan to replace the pop-up banner/sign but as we progress with further enhancements work we can ensure a broader range of languages are reflected.

There is no policy on the Gaelic language and we do not have a Gaelic language plan. We had carried out some engagement work with our partners at Edinburgh Children's Hospital Charity and with patients on community languages and Gaelic was not highlighted.

I am sorry I cannot help with your request.

If you are unhappy with our response to your request, you do have the right to request us to review it. Your request should be made within 40 working days of receipt of this letter, and we will reply within 20 working days of receipt. If our decision is unchanged following a review and you remain dissatisfied with this, you then have the right to make a formal complaint to the Scottish Information Commissioner within 6 months of receipt of our review response. You can do this by using the Scottish Information Commissioner's Office online appeals service at www.itspublicknowledge.info/Appeal. If you remain dissatisfied with the Commissioner's response you then have the option to appeal to the Court of Session on a point of law.

Headquarters
Mainpoint
102 West Port
Edinburgh EH3 9DN

Chair Professor John Connaghan CBE
Chief Executive Professor Caroline Hiscox
*Lothian NHS Board is the common
name of Lothian Health Board*



If you require a review of our decision to be carried out, please write to the FOI Reviewer at the email address at the head of this letter. The review will be undertaken by a Reviewer who was not involved in the original decision-making process.

FOI responses (subject to redaction of personal information) may appear on NHS Lothian's Freedom of Information website at: <https://org.nhslothian.scot/FOI/Pages/default.aspx>

Yours sincerely

ALISON MACDONALD
Executive Director, Nursing
Cc: Chief Executive