

Dear

FREEDOM OF INFORMATION – PATIENT FLOW SYSTEM

I write in response to your request for information in relation to a patient flow system in NHS Lothian.

Question:

1. Does your Health Board have a patient flow system?
2. If so, is it using the electronic patient record, Or the national offer built on Palantir/Foundry?
3. Or does the Health Board have a specialist flow product? If so, what is the
 - Supplier name
 - System name
 - Contract expiry date

Answer:

NHS Lothian uses TRAK Care for Patient Management. The supplier is Intersystems and the current contract expires in 2029.

I hope the information provided helps with your request.

If you are unhappy with our response to your request, you do have the right to request us to review it. Your request should be made within 40 working days of receipt of this letter, and we will reply within 20 working days of receipt. If our decision is unchanged following a review and you remain dissatisfied with this, you then have the right to make a formal complaint to the Scottish Information Commissioner within 6 months of receipt of our review response. You can do this by using the Scottish Information Commissioner's Office online appeals service at <https://www.foi.scot/appeal>. If you remain dissatisfied with the Commissioner's response you then have the option to appeal to the Court of Session on a point of law.

If you require a review of our decision to be carried out, please write to the reviewer at the address at the top of this letter. The review will be undertaken by a Reviewer who was not involved in the original decision-making process.



FOI responses (subject to redaction of personal information) may appear on NHS Lothian's Freedom of Information website at: <https://org.nhslothian.scot/FOI>

Yours sincerely

ALISON MACDONALD
Executive Director of Nursing Midwifery and AHPs
Cc: Chief Executive