

Dear

FREEDOM OF INFORMATION – AGENCY SPEND

I write in response to your request for information in relation to agency spend.

Question:

1. For each of the last five full financial years, please provide the total spend on agency nurses of all grades by your health board, listed by financial year.
2. Please supply the names of the organisations which have supplied agency nurses of all grades to your health board in each of the last five full financial years, listed by year.
3. For each organisation, please state if those arrangements were through the National Procurement Framework or if the arrangement was off-framework, and state for each organisation the mechanism for payment, i.e. are they paid per hour or per shift, and then:
4. If you hired agency nurses on a shift basis, please state how many shifts were filled by agency nurses per year for each of those financial years, or:
5. If you hired agency nurses on a per hour basis, please state how many hours were worked by agency nurses per year for each of those financial years, or:
6. If you hired agency nurses using a different methodology, please state what that methodology is and how many relevant units under that methodology were worked by agency nurses per year for each of those financial years.
7. Again for each of the last five financial years, please provide the spending on agency nurses incurred with each of the organisations supplying them, listed by provider and by year for each provider.

Answer:

Financial Year	Agency	Framework/Off Framework	Total Hours	Total Costs
2023/24	Yourworld Recruitment	Framework	71,201	3,302,358
2023/24	National Locums	Framework	26,574	1,346,191
2023/24	Direct Healthcare	Framework	24,910	1,326,846
2023/24	Allied and Clinical Recruitments Ltd	Framework	31,216	934,357
2023/24	ID Medical Group Limited	Framework	22,761	882,352
2023/24	H1 Healthcare	Framework	13,227	587,227

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Chair Professor John Connaghan CBE
Chief Executive Professor Caroline Hiscox
Lothian NHS Board is the common name of Lothian Health Board



2023/24	Plan B Healthcare Plc	Framework	7,048	368,768
2023/24	iCare24	Framework	6,067	320,345
2023/24	Medline Recruitment Ltd	Framework	12,199	299,385
2023/24	Pure Healthcare Group	Framework	5,187	276,295
2023/24	Direct Medics	Framework	9,511	259,363
2023/24	SOS Medical Ltd	Framework	4,571	225,178
2023/24	Interact Medical	Framework	2,708	125,223
2023/24	Medacs Healthcare	Framework	2,541	119,017
2023/24	Presto Nursing Ltd	Framework	2,066	102,819
2023/24	Newcross Healthcare Ltd	Framework	2,393	68,790
2023/24	Supply Care Solutions (Danlaker Ltd)	Framework	2,764	53,812
2023/24	Randstad	Framework	937	50,024
2023/24	Head Medical	Framework	958	48,642
2023/24	Next Step Nursing	Framework	955	47,328
2023/24	RMR Recruitment Ltd	Framework	469	24,916
2023/24	TXM Healthcare Ltd	Framework	117	5,422
2023/24	Medlocums Recruitment	Framework	79	4,018
2023/24	Mylocum Ltd	Framework	68	3,485
2023/24	SNG	Off Framework	21,315	1,485,637
2023/24	RMR	Off Framework	20,210	1,082,655
2023/24	iCare24	Off Framework	17,917	1,049,542
2023/24	SOS Medical Ltd	Off Framework	16,372	954,398
2023/24	MEDGEN Ltd	Off Framework	13,742	779,453
2023/24	Newcross Healthcare Ltd	Off Framework	10,224	294,685
2023/24	Mayday Healthcare	Off Framework	2,937	167,365
2023/24	Pro health 24 Ltd	Off Framework	6,621	165,369
2023/24	Clinical 24 Staffing Ltd	Off Framework	3,011	162,419
2023/24	Head Medical	Off Framework	4,473	132,376
2023/24	Social Care Community Partnership	Off Framework	2,296	100,511
2023/24	Coyle	Off Framework	2,007	83,131
2023/24 Total			371,650	17,239,701
2021/22	Yourworld Recruitment	Framework	18,187	802,501
2021/22	Medline Recruitment Ltd	Framework	23,436	551,197

2021/22	ID Medical Group Limited	Framework	13,490	486,326
2021/22	H1 Healthcare	Framework	9,885	434,753
2021/22	Direct Medics	Framework	9,586	332,172
2021/22	Allied and Clinical Recruitments Ltd	Framework	11,268	322,562
2021/22	Supply Care Solutions (Danlaker Ltd)	Framework	5,385	133,482
2021/22	Plan B Healthcare Plc	Framework	408	18,244
2021/22	Medacs Healthcare	Framework	550	18,035
2021/22	RMR Recruitment Ltd	Framework	115	5,034
2021/22	Interact Medical	Framework	24	507
2021/22	SNG	Off Framework	95,180	6,499,552
2021/22	RMR	Off Framework	52,346	3,056,386
2021/22	iCare24	Off Framework	44,325	2,407,429
2021/22	SOS Medical Ltd	Off Framework	29,000	1,511,218
2021/22	Pro health 24 Ltd	Off Framework	30,414	1,396,133
2021/22	MEDGEN Ltd	Off Framework	23,518	1,297,802
2021/22	Clinical 24 Staffing Ltd	Off Framework	16,056	878,580
2021/22	Newcross Healthcare Ltd	Off Framework	19,609	736,790
2021/22	Head Medical	Off Framework	11,565	585,528
2021/22	Coyle	Off Framework	3,972	269,695
2021/22	Social Care Community Partnership	Off Framework	3,660	191,430
2021/22	Scot Nursing	Off Framework	63	2,531
2022/23 Total			422,042	21,937,889
2021/22	Yourworld Recruitment	Framework	9,172	421,666
2021/22	Medline Recruitment Ltd	Framework	14,452	355,813
2021/22	Direct Medics	Framework	3,827	134,606
2021/22	ID Medical Group Limited	Framework	2,718	123,219
2021/22	H1 Healthcare	Framework	3,284	115,515
2021/22	Social Care Community Partnership	Framework	1,390	60,228
2021/22	Plan B Healthcare Plc	Framework	876	38,424
2021/22	Allied and Clinical Recruitments Ltd	Framework	563	18,267
2021/22	RMR Recruitment Ltd	Framework	46	2,204
2021/22	SNG	Off Framework	34,541	2,379,187
2021/22	RMR	Off Framework	23,824	1,096,626

2021/22	SOS Medical Ltd	Off Framework	9,939	515,978
2021/22	iCare24	Off Framework	9,404	515,345
2021/22	MEDGEN Ltd	Off Framework	8,058	439,336
2021/22	Clinical 24 Staffing Ltd	Off Framework	7,676	400,860
2021/22	Head Medical	Off Framework	8,440	380,045
2021/22	Pro health 24 Ltd	Off Framework	5,820	294,127
2021/22	Coyle	Off Framework	2,540	156,943
2021/22	Newcross Healthcare Ltd	Off Framework	402	16,273
2021/22	Medacs Healthcare	Off Framework	349	15,022
2021/22	Mayfair	Off Framework	160	7,903
2021/22	Supply Care Solutions (Danlaker Ltd)	Off Framework	49	1,361
2021/22 Total			147,528	7,488,948
2020/21	Yourworld Recruitment	Framework	4,503	236,103
2020/21	ID Medical Group Limited	Framework	1,394	64,513
2020/21	Direct Medics	Framework	1,223	52,497
2020/21	Medline Recruitment Ltd	Framework	1,460	46,766
2020/21	Plan B Healthcare Plc	Framework	823	42,990
2020/21	Social Care Community Partnership	Framework	250	9,712
2020/21	Bleep 360 Ltd	Framework	130	2,560
2020/21	SNG	Off Framework	33,277	2,134,238
2020/21	RMR	Off Framework	10,251	570,260
2020/21	MEDGEN Ltd	Off Framework	7,594	437,078
2020/21	Clinical 24 Staffing Ltd	Off Framework	7,489	402,918
2020/21	iCare24	Off Framework	4,747	289,556
2020/21	Head Medical	Off Framework	5,765	274,844
2020/21	Pro health 24 Ltd	Off Framework	3,361	178,731
2020/21	SOS Medical Ltd	Off Framework	2,686	142,975
2020/21	Coyle	Off Framework	1,022	67,298
2020/21	Mayfair	Off Framework	341	22,430
2020/21	Medacs Healthcare	Off Framework	143	6,392
2020/21 Total			86,458	4,981,861
2019/20	Coyle	Framework	4,097	275,371
2019/20	Head Medical	Framework	3,826	183,718

2019/20	Yourworld Recruitment	Framework	2,970	167,926
2019/20	Medacs Healthcare	Framework	860	45,281
2019/20	H1 Healthcare	Framework	1,028	31,977
2019/20	iCare24	Framework	587	29,976
2019/20	SOS Medical Ltd	Framework	311	17,579
2019/20	ID Medical Group Limited	Framework	318	17,509
2019/20	Plan B Healthcare Plc	Framework	190	11,500
2019/20	Direct Medics	Framework	139	6,241
2019/20	Bleep 360 Ltd	Framework	97	5,749
2019/20	Yourworld	Framework	31	1,866
2019/20	ASA Recruitment	Framework	41	1,602
2019/20	SOS Medical	Framework	23	1,217
2019/20	ID Medical	Framework	12	727
2019/20	SNG	Off Framework	36,084	2,327,888
2019/20	MEDGEN Ltd	Off Framework	9,167	526,309
2019/20	RMR	Off Framework	7,182	339,705
2019/20	Clinical 24 Staffing Ltd	Off Framework	5,997	318,587
2019/20	Pro health 24 Ltd	Off Framework	1,089	73,250
2019/20	Social Care Community Partnership	Off Framework	439	19,504
2019/20	MEDGEN	Off Framework	47	2,871
2019/20	Clinical 24	Off Framework	57	2,743
2019/20	Mayfair	Off Framework	24	1,967
2019/20	Pro health Ltd	Off Framework	12	902
2019/20 Total			74,623	4,411,963

I hope the information provided helps with your request.

If you are unhappy with our response to your request, you do have the right to request us to review it. Your request should be made within 40 working days of receipt of this letter, and we will reply within 20 working days of receipt. If our decision is unchanged following a review and you remain dissatisfied with this, you then have the right to make a formal complaint to the Scottish Information Commissioner within 6 months of receipt of our review response. You can do this by using the Scottish Information Commissioner's Office online appeals service at www.itspubliknowledge.info/Appeal. If you remain dissatisfied with the Commissioner's response you then have the option to appeal to the Court of Session on a point of law.



If you require a review of our decision to be carried out, please write to the FOI Reviewer at the email address at the head of this letter. The review will be undertaken by a Reviewer who was not involved in the original decision-making process.

FOI responses (subject to redaction of personal information) may appear on NHS Lothian's Freedom of Information website at: <https://org.nhslothian.scot/FOI/Pages/default.aspx>

Yours sincerely

ALISON MACDONALD
Executive Director, Nursing, Midwifery and AHPs
Cc: Chief Executive