

Date: 24/05/2024  
Your Ref:  
Our Ref: 8739

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Dear

## FREEDOM OF INFORMATION – VIRTUAL WARDS

I write in response to your request for information in relation to virtual wards

### Question:

1. How much did the trust spend on virtual ward provision, i.e. purchase of contract/supplier, purchase of hardware, purchase of software, etc., during the period of 1<sup>st</sup> April 2023 to 31<sup>st</sup> March 2024?
2. Who was your virtual ward provider during the period of 1<sup>st</sup> April 2023 to 31<sup>st</sup> March 2024?
3. How much did the trust spend on virtual ward provision, i.e. purchase of contract/supplier, purchase of hardware, purchase of software, etc., during the period of 1<sup>st</sup> April 2022 to 31<sup>st</sup> March 2023
4. Who was your virtual ward provider during the period of 1<sup>st</sup> April 2022 to 31<sup>st</sup> March 2023?
5. How much did the trust spend on virtual ward provision, i.e. purchase of contract/supplier, purchase of hardware, purchase of software, etc., during the period of 1<sup>st</sup> April 2021 to 31<sup>st</sup> March 2022
6. Who was your virtual ward provider during the period of 1<sup>st</sup> April 2021 to 31<sup>st</sup> March 2022?

### Answer:

We do not have a specific application to manage virtual wards. We deliver this feature via our wider TRAK system and no specific value for this can be ascertained. We do not therefore hold the information requested.

As per Section 17 of the Freedom of Information (Scotland) Act 2002 formally I must advise that we do not hold this information.

I am sorry I cannot help with your request.

If you are unhappy with our response to your request, you do have the right to request us to review it. Your request should be made within 40 working days of receipt of this letter, and we will reply within 20 working days of receipt. If our decision is unchanged following a review and you remain dissatisfied with this, you then have the right to make a formal complaint to the Scottish Information

Commissioner within 6 months of receipt of our review response. You can do this by using the Scottish Information Commissioner's Office online appeals service at [www.itspublicknowledge.info/Appeal](http://www.itspublicknowledge.info/Appeal). If you remain dissatisfied with the Commissioner's response you then have the option to appeal to the Court of Session on a point of law.

If you require a review of our decision to be carried out, please write to the FOI Reviewer at the email address at the head of this letter. The review will be undertaken by a Reviewer who was not involved in the original decision-making process.

FOI responses (subject to redaction of personal information) may appear on NHS Lothian's Freedom of Information website at: <https://org.nhslothian.scot/FOI/Pages/default.aspx>

Yours sincerely

**ALISON MACDONALD**  
**Executive Director, Nursing, Midwifery and AHPs**  
Cc: Chief Executive