

Dear

## FREEDOM OF INFORMATION – COMPLAINTS AND EXPENDITURE

I write in response to your request for information in relation to complaints and expenditure.

Question:

- Please list all the instances, from January 2020 to present, where a medical staff member (or multiple) has submitted a complaint related to quality of life/work environment concerns. I mean to refer here to amenities such as water coolers, stationery, chairs, decorations etc.

Answer:

No complaints of this nature from medical staff have been received by HR during this period.

Question:

- Please also annual spending of your health board, since 2015, on the following:
  - Decorations
  - Stationery
  - Facilities for staff
  - Food & drink for staff
  - Entertainment for staff

Answer:

We would have no breakdown on our finance ledger to answer the expenditure question categories apart from Stationery. See below for the expenditure recorded under Printing and Stationery account code since 2015.

Total Printing & Stationery								
2015	2016	2017	2018	2019	2020	2021	2022	2023
£2,825,719	£2,350,323	£1,544,024	£1,906,813	£1,861,694	£2,080,208	£2,073,484	£2,332,974	£2,284,484

I am sorry I cannot help further with your request.

If you are unhappy with our response to your request, you do have the right to request us to review it. Your request should be made within 40 working days of receipt of this letter, and we will reply within 20 working days of receipt. If our decision is unchanged following a review and you remain dissatisfied with this, you then have the right to make a formal complaint to the Scottish Information Commissioner within 6 months of receipt of our review response. You can do this by using the Scottish Information Commissioner's Office online appeals service at [www.itspublicknowledge.info/Appeal](http://www.itspublicknowledge.info/Appeal). If you remain dissatisfied with the Commissioner's response you then have the option to appeal to the Court of Session on a point of law.

If you require a review of our decision to be carried out, please write to the FOI Reviewer at the email address at the head of this letter. The review will be undertaken by a Reviewer who was not involved in the original decision-making process.

FOI responses (subject to redaction of personal information) may appear on NHS Lothian's Freedom of Information website at: <https://org.nhsllothian.scot/FOI/Pages/default.aspx>

Yours sincerely

**ALISON MACDONALD**  
**Executive Director, Nursing, Midwifery and AHPs**  
Cc: Chief Executive