

Dear

FREEDOM OF INFORMATION REVIEW – EAST CALDER HEALTH CENTRE

I write in response to your request for review of NHS Lothian’s response to your Freedom of Information request about **East Calder Health Centre**. Having discussed your request and our response of, 5 April 2024 I can respond as follows:

Original Request and Response:

Question:

1. Cost of the maintenance and repairs listed above.

Answer:

| Financial Year | Area | Sum of Invoiced Value incl. VAT |
|----------------|----------------|---------------------------------|
| 17/18 | Flooring | 14,350 |
| 22/23 | Water Services | 1,878 |
| 22/23 | Flooring | 3,797 |
| | | 20,025 |

In terms of general repairs, via the Hard FM team, there is a full list of work orders complete from 2021 within the spreadsheet attached however we do not have the full cost for all tasks (over 400) at this stage. We do not hold details prior to 2021 in a centrally extractable format due to a software change. Detail is within the Spreadsheet (East Calder HC – Open Tasks) if the filters are removed from column 0.

Review Request:

- I’m seeking a review of the above on the basis that NHS Lothian did not provide the information requested from 2016/17 nor the maintenance and repair costs from that time or for the period (from 2021) that you did supply data for.

I do not believe that NHS Lothian FM or Estates management do not hold or have access to this information and would appreciate receipt of all the requested information.



Review Response:

As stated in the original response we do not hold details prior to 2021 in a centrally extractable format due to a software change.

I am advised that with the data around PPM completion and reactive works repairs from pre-2021 we changed CAFM (Computer Aided Facilities Management) system. The previous system, used until 2021, had such vast quantity of data that we simply could not retain everything. While we would have retained some information, relating to building detail/locations/assets etc, the information around reactive work orders and PPM's was not retained.

As per Section 17 of the Freedom of Information (Scotland) Act 2002 formally I must advise that we do not hold this information.

The available costs have been provided there is no further central extractable information.

If you are not satisfied with this response you still have the right to make a formal complaint to the Scottish Information Commissioner who you can contact at the address below or using the Scottish Information Commissioner's Office online appeals service at www.itspublicknowledge.info/Appeal. If you remain dissatisfied with the Commissioner's response you then have the option to appeal to the Court of Session on a point of law.

Scottish Information Commissioner
Kinburn Castle
Doubledykes Road
St Andrews, Fife
KY16 9DS
Telephone: 01334 464610
Fax: 01334 464611
e-mail: enquiries@itspublicknowledge.info

Yours sincerely

**Freedom of Information Reviewer/
NHS Lothian**
cc: Executive Nurse Director