Lothian NHS Board

Date: 01/05/2024
Your Ref:
Our Ref: 8552

Enquiries to :   Richard Mutch
Extension: 35687
Direct Line: 0131 465 5687
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Dear

FREEDOM OF INFORMATION – IT SYSTEMS

I write in response to your request for information in relation to IT Systems within NHS Lothian.

Question:
- Please provide information regarding the following systems and how long is left on each contract:

  1. Clinical Portal
  2. EPR
  3. Finance BI and analytics system
  4. HR
  5. Medicine management/EPMA
  6. Patient Engagement Portal

  Please enter 'No System Installed' or 'No Department' under supplier name if your trust does not use the system or have the department:
  a) System type –
  b) Supplier name -
  c) System name -
  d) Date installed -
  e) Contract expiration -
  f) Is this contract annually renewed? - Yes/No
  g) Do you currently have plans to replace this system? - Yes/No
  h) Procurement framework -
  i) Other systems it integrates with? –
  j) Total value of contract (£) –
  k) Notes - e.g. we are currently out to tender

Answer:
  1. Clinical Portal
  a) System type
  b) Supplier name - Intersystems
  c) System name – TRAK Care

d) Date installed - 2021
e) Contract expiration - 2029
f) Is this contract annually renewed? - No
g) Do you currently have plans to replace this system? - NO
h) Procurement framework – NHS Scotland Procurement
i) Other systems it integrates with? – iLab, HEMPA.
j) Total value of contract (£) – £2.039m per year.
k) Notes - e.g. we are currently out to tender

2. EPR
a) System type
b) Supplier name - Intersystems
c) System name – TRAK Care
d) Date installed - 2005
e) Contract expiration - 2029
f) Is this contract annually renewed? - No
g) Do you currently have plans to replace this system? - NO
h) Procurement framework – NHS Scotland Procurement
i) Other systems it integrates with? – iLab, HEMPA.
j) Total value of contract (£) – £2.039m per year.
k) Notes - e.g. we are currently out to tender

3. Finance BI and analytics system to be provided by finance
a) System type – https://www.tableau.com/en-gb/why-tableau/what-is-tableau
b) Supplier name - Tableau
c) System name - Creator
d) Date installed –most recent version installed 2023
e) Contract expiration – September 2025
f) Is this contract annually renewed? - NO
g) Do you currently have plans to replace this system? – NO
h) Procurement framework - NHS Scotland Procurement
i) Other systems it integrates with? – N/A
j) Total value of contract (£) – £304,074
k) Notes - e.g. we are currently out to tender

4. HR to be provided by Angela Paton HR Systems.
All HR System contract information is managed and maintained via National Services Scotland. This is a national contract for all of NHS Scotland and therefore I have answered what I can, however NSS IT Department will hold contract information.
a) System type
b) Supplier name – Oracle
c) System name – Electronic Employee Support System (eESS)
d) Date installed – April 2020 to Lothian Boards have been using since 2015

e) Contract expiration – NSS can advise on contract
f) Is this contract annually renewed? - Yes/No – NSS to advise
g) Do you currently have plans to replace this system? - Yes/No – NSS to Advise
h) Procurement framework – NSS to Advise
i) Other systems it integrates with? – Scottish Standard Time system (SSTS), Payroll System,
All Professional Registration authorities e.g NMC,GMC
j) Total value of contract (£) – NSS to Advise
k) Notes - e.g. we are currently out to tender – NSS to advise

5. Medicine management/EPMA
a) System type
b) Supplier name - HEPMA
c) System name - CMM
d) Date installed - 2021
e) Contract expiration - 2028
f) Is this contract annually renewed? - No
g) Do you currently have plans to replace this system? - No
h) Procurement framework – NHS Scotland Procurement.
i) Other systems it integrates with? – TRAK, iLAB
j) Total value of contract (£) – £3,773,561
k) Notes - e.g. we are currently out to tender

6. Patient Engagement Portal
None

I hope the information provided helps with your request.

If you are unhappy with our response to your request, you do have the right to request us to review it. Your request should be made within 40 working days of receipt of this letter, and we will reply within 20 working days of receipt. If our decision is unchanged following a review and you remain dissatisfied with this, you then have the right to make a formal complaint to the Scottish Information Commissioner within 6 months of receipt of our review response. You can do this by using the Scottish Information Commissioner's Office online appeals service at www.itspublicknowledge.info/Appeal. If you remain dissatisfied with the Commissioner's response you then have the option to appeal to the Court of Session on a point of law.

If you require a review of our decision to be carried out, please write to the FOI Reviewer at the email address at the head of this letter. The review will be undertaken by a Reviewer who was not involved in the original decision-making process.

FOI responses (subject to redaction of personal information) may appear on NHS Lothian's Freedom of Information website at: https://org.nhslothian.scot/FOI/Pages/default.aspx

Yours sincerely

ALISON MACDONALD
Executive Director, Nursing, Midwifery and AHPs
Cc: Chief Executive