

Date: 08/05/2024
Your Ref:
Our Ref: 8461

Enquiries to : Richard Mutch
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richard.mutch@nhs.scot

Dear

FREEDOM OF INFORMATION – CATERING

I write in response to your request for information in relation to catering within NHS Lothian.

Question:

1. The total budget spent on food, as distinct from staffing, in each hospital in the board area.
2. The total component of the food budget spent on fresh produce (fruits and vegetables) in each hospital in the board area.
3. The total budget spent on catering staff and kitchen maintenance, as distinct from food costs, in each hospital in the board area.

Answer:

See enclosed spreadsheet.

Question:

4. The number of FTE catering posts in each hospital in the board area.
5. The number of vacancies in FTE catering posts in each hospital in the board area.

Answer:

See enclosed spreadsheet.

Question:

6. The approximate number of meals served at breakfast, lunchtime, and dinnertime in each hospital in the board area.

Answer:

Approx Patient Nos per day	
St John's	442
WGH	772
AAH	335
REH	372
E Lothian	97
RHCYP/DCN	170

Question:

7. The number of complaints relating to hospital food and service received per week (on average) in each hospital in the board area

Answer:

Total Complaints	
Hospital Site	2019
St Johns	2
REH	1
RIE	2
All sites	1
	6
Hospital Site	2020
RIE	3
	3
Hospital Site	2021
RIE	1
WGH	1
	2
Hospital Site	2022
WGH	2
RIE	1
All sites	1
East Lothian	1
St Johns	1
	6
Hospital Site	2023
RIE	1
Mid Lothian	1
REH	1
	3
Hospital Site	2024
N/A	0
TOTAL	20

I hope the information provided helps with your request.

If you are unhappy with our response to your request, you do have the right to request us to review it. Your request should be made within 40 working days of receipt of this letter, and we will reply within 20 working days of receipt. If our decision is unchanged following a review and you remain dissatisfied with this, you then have the right to make a formal complaint to the Scottish Information Commissioner within 6 months of receipt of our review response. You can do this by using the Scottish Information Commissioner's Office online appeals service at www.itspublicknowledge.info/Appeal. If you remain dissatisfied with the Commissioner's response you then have the option to appeal to the Court of Session on a point of law.

If you require a review of our decision to be carried out, please write to the FOI Reviewer at the email address at the head of this letter. The review will be undertaken by a Reviewer who was not involved in the original decision-making process.

FOI responses (subject to redaction of personal information) may appear on NHS Lothian's Freedom of Information website at: <https://org.nhsllothian.scot/FOI/Pages/default.aspx>

Yours sincerely

ALISON MACDONALD
Executive Director, Nursing, Midwifery and AHPs
Cc: Chief Executive

Year		2019-20	2020-21	2021-22	2022-23	2023-24	TTL
Site							
Catering Little France:	All Food incl Fresh Produce	3,477,432	3,454,850	3,835,182	4,577,827	5,105,462	20,450,753
Royal Infirmary	Fresh Produce	3,324,566	3,179,693	3,366,824	3,943,745	4,653,960	18,468,788
Royal Hospital Children & Young Persons	Staff	786,270	1,248,533	1,518,196	1,614,569	1,789,595	6,957,163
	Maintenance	7673.98	19084.4	17989.62	9805.14	16430.02	70,983
East/Midlothian Catering:	All Food incl Fresh Produce	187,998	241,605	255,011	297,907	293,314	1,275,834
East Lothian Community Hospital	Fresh Produce	63,800	95,551	104,401	114,867	117,518	496,137
	Staff	389,655	482,406	507,030	559,753	653,849	2,592,693
	Maintenance	8986.17	9081.02	11042.58	32103	12442.17	73,655
Western General Catering:	All Food incl Fresh Produce	1,388,607	1,131,894	1,274,613	1,705,417	2,386,107	7,886,638
Western General Hospital	Fresh Produce	533,956	451,175	574,614	739,408	954,722	3,253,875
	Staff	2,128,910	2,304,149	2,396,286	2,713,368	3,200,339	12,743,052
	Maintenance	41395.36	30253.68	46399.01	29355.62	53511.4	200,915
Edinburgh Community Catering:	All Food incl Fresh Produce	1,524,147	1,493,985	1,364,846	1,758,999	1,760,198	7,902,175
Royal Edinburgh Hospital	Fresh Produce	610,845	575,439	605,761	802,012	839,409	3,433,466
Astley Ainslie Hospital	Staff	2,852,113	3,036,475	3,173,918	3,309,852	3,655,915	16,028,273
	Maintenance	15518.88	17862.57	68511.69	52579.73	88237.87	242,711
St Johns Catering:	All Food incl Fresh Produce	894,892	678,666	763,326	1,093,305	1,171,408	4,601,597
St Johns Hospital	Fresh Produce	401,241	323,360	369,254	504,367	572,171	2,170,393
	Staff	1,935,666	1,948,053	2,079,850	2,342,393	2,549,915	10,855,878
	Maintenance	35570.27	29355.01	40059.36	37711.21	53235.76	195,932
Total	All Food incl Fresh Produce	7,473,076	7,001,001	7,492,978	9,433,454	10,716,489	42,116,997
	Fresh Produce	4,934,410	4,625,218	5,020,853	6,104,399	7,137,779	27,822,659
	Staff	8,092,614	9,019,615	9,675,280	10,539,936	11,849,612	49,177,058
	Maintenance	109,145	105,637	184,002	161,555	223,857	784,196

Please note that we do not hold figure for the Royal Infirmary of Edinburgh as this is PFI and not held by NHS Lothian.

FOI 8461 - Catering Posts

Data from end of each financial year (March), and from January 2024.

4. The number of FTE catering posts in each hospital in the board area. - see 'WTE' columns.

5. The number of vacancies in FTE catering posts in each hospital in the board area. - see 'Unfilled vacancies' columns.

Please note that the 'various' categories includes posts that are catering roles that are not tied to one location. These roles could be linked to catering deliveries or other.

	2018/2019		2019/2020		2020/2021		2021/2022		2022/2023		2023/2024 to date	
	WTE	Unfilled vacancies	WTE	Unfilled vacancies	WTE	Unfilled vacancies	WTE	Unfilled vacancies	WTE	Unfilled vacancies	WTE	Unfilled vacancies
Astley Ainslie Hospital	37.07	No unfilled vacancies	31.34	5.62	38.28	No unfilled vacancies	32.07	4.89	29.91	7.05	33.35	3.61
Royal Infirmary Edinburgh/Royal Hospital for Children and Young People	11.99	No unfilled vacancies	36.83	No unfilled vacancies	46.78	No unfilled vacancies	45.31	5.38	44.40	6.29	45.76	4.93
East Lothian Community Hospital	0.00	0.00	12.94	No unfilled vacancies	13.82	0.60	14.70	No unfilled vacancies	15.28	No unfilled vacancies	16.23	No unfilled vacancies
Royal Edinburgh Hospital	54.71	3.51	54.10	4.12	59.94	No unfilled vacancies	51.91	6.31	54.56	3.66	53.20	5.02
St John's Hospital	66.46	1.55	63.08	4.93	63.13	4.88	61.04	6.97	62.65	5.36	63.09	4.92
Western General Hospital	62.69	No unfilled vacancies	65.31	No unfilled vacancies	65.58	No unfilled vacancies	65.16	No unfilled vacancies	65.82	No unfilled vacancies	73.34	No unfilled vacancies
Lauriston	0.00	2.00	0.00	2.00								
Herdmanflat	11.16	1.26										
Various	7.34	No unfilled vacancies	6.22	No unfilled vacancies	6.87	No unfilled vacancies	10.77	No unfilled vacancies	3.86	2.40	3.75	2.51
Total	251.42		269.82		294.40		280.96		276.48		288.72	