## Lothian NHS Board

Waverley Gate 2-4 Waterloo Place Edinburgh EH1 3EG



Telephone: 0131 536 9000 www.nhslothian.scot.nhs.uk www.nhslothian.scot.nhs.uk

Date: 18/03/2024

Your Ref:

Our Ref: 8448

Enquiries to: Richard Mutch
Extension: 35687
Direct Line: 0131 465 5687
loth.freedomofinformation@nhs.scot

richard.mutch@nhs.scot

Dear

## FREEDOM OF INFORMATION - DID NOT ATTEND

I write in response to your request for information in relation to DNA rates within NHS Lothian.

## Question:

• Please provide the below DNA data for the mentioned services/departments

## Answer:

Service/Dept	DNA Rate 2023
General Surgery Service	7
Urology Service	6.7
Trauma and Orthopaedic Service	6.6
Ear Nose and Throat Service	8.9
Ophthalmology Service	10.9
Oral Surgery Service	15.1
Neurosurgical Service	7.5
Plastic Surgery Service	8.2
Cardiothoracic Surgery Service	5.6
General Internal Medicine Service	5.5
Gastroenterology Service	9.9
Cardiology Service	8.8
Dermatology Service	6.1
Respiratory Medicine Service	8.9
Neurology Service	11.3
Rheumatology Service	6.2
Elderly Medicine Service	5
Gynaecology Service	5.3
Other - Medical Services	7.4
Other - Mental Health Services	11.7









Other - Paediatric Services	14.7
Other - Surgical Services	8.6
Other - Other Services	8.6
Radiology/Imaging	3.9
Respiratory physiology - Sleep Studies	15
Urodynamics - Pressures & Flows	13.4
Endoscopy	6.6
Average	8.6

I hope the information provided helps with your request.

If you are unhappy with our response to your request, you do have the right to request us to review it. Your request should be made within 40 working days of receipt of this letter, and we will reply within 20 working days of receipt. If our decision is unchanged following a review and you remain dissatisfied with this, you then have the right to make a formal complaint to the Scottish Information Commissioner within 6 months of receipt of our review response. You can do this by using the Scottish Information Commissioner's Office online appeals service at <a href="https://www.itspublicknowledge.info/Appeal">www.itspublicknowledge.info/Appeal</a>. If you remain dissatisfied with the Commissioner's response you then have the option to appeal to the Court of Session on a point of law.

If you require a review of our decision to be carried out, please write to the FOI Reviewer at the email address at the head of this letter. The review will be undertaken by a Reviewer who was not involved in the original decision-making process.

FOI responses (subject to redaction of personal information) may appear on NHS Lothian's Freedom of Information website at: https://org.nhslothian.scot/FOI/Pages/default.aspx

Yours sincerely

**ALISON MACDONALD Executive Director, Nursing, Midwifery and AHPs** 

Cc: Chief Executive