

Dear

## FREEDOM OF INFORMATION – TEMPORARY AGENCY STAFFING

I write in response to your request for information in relation to temporary agency staffing.

Question:

1. Neutral Vend (NV) or Master Vend (MV) Agency Supplier:
  - i. Medical
    - Name of the NV or MV agency supplier
    - Expiry date of contract with the NV or MV agency supplier?
  - ii. Allied Health Professionals (AHPs)
    - Name of the NV or MV agency supplier
    - Expiry date of contract with the NV or MV agency supplier?
  - iii. Nursing
    - Name of the NV or MV agency supplier
    - Expiry date of contract with the NV or MV agency supplier?
  - iv. Non-Medical, Non-Clinical (NMNC)
    - Name of the NV or MV agency supplier
    - Expiry date of contract with the NV or MV agency supplier

Answer:

All NHS Scotland Framework agencies have a preferred status to fill the agency shifts. An internal DE model is in place for Medical & Dental.

Question:

2. Direct Engagement (DE):
  - i. Medical
    - a. Name of the DE provider
    - b. Expiry date of contract with the DE provider
    - c. % of DE currently achieved
  - ii. Allied Health Professionals (AHPs)
    - a. Name of the DE provider
    - b. Expiry date of contract with the DE provider
    - c. % of DE currently achieved
  - iii. Non-Medical, Non-Clinical (NMNC)

- a. Name of the DE provider
- b. Expiry date of contract with the DE provider
- c. % of DE currently achieved

Answer:

i.	a.	Internal DE model
	b.	Not applicable
	c.	100%
ii.		Not applicable
iii.		Not applicable

Question:

3. Financial Year 2022/2023 (or most recent if available) - spend figures on temporary agency staffing – (worker pay & agency commission only):
- i. Medical
  - ii. Allied Health Professionals (AHPs)
  - iii. Nursing
  - iv. Non-Medical, Non-Clinical (NMNC)

Answer:

[Agency-Figures-2022-2023.pdf \(nhslthian.scot\)](#)

This information is exempt under Section 25 of the Freedom of Information (Scotland) Act 2002 - Information otherwise accessible  
(1) Information which the applicant can reasonably obtain other than by requesting it under section 1(1) is exempt information.

Question:

4. Financial Year 2022/2023 - number of hours worked by temporary agency workers:
- i. Medical
  - ii. Allied Health Professionals (AHPs)
  - iii. Nursing
  - iv. Non-Medical, Non-Clinical (NMNC)

Answer:

Included in link above

Question:

5. Does the Trust or Health Board currently operate a Non-Medical Non-Clinical Staff Bank?
- a. If yes, what is the name of the provider?
  - b. Expiry Date of the contract with the provider

Answer:

a.	Yes, internal staff bank service.
b.	Not applicable

Question:

6. Does the Trust or Health Board utilise an Insourcing Contracting provider in place?
- a. If yes, what is the name of the provider?
  - b. Expiry Date of the contract with the provider

Answer:

a.	No
b.	Not applicable

Question:

7. Contact responsible for temporary agency staffing at the Trust or Health Board:
- i. Workforce Lead
    - a. Name
    - b. Job Title
  - ii. Procurement Lead
    - a. Name
    - b. Job Title
  - iii. Finance Lead
    - a. Name
    - b. Job Title

Answer:

i.	a.	Catherine Crombie
	b.	Supplementary Staffing General Manager
ii.	a.	Lynne Cameron
	b.	Deputy Head of Procurement
ii.	a.	Shona Binning
	b.	Business Partner

I hope the information provided helps with your request.

If you are unhappy with our response to your request, you do have the right to request us to review it. Your request should be made within 40 working days of receipt of this letter, and we will reply within 20 working days of receipt. If our decision is unchanged following a review and you remain dissatisfied with this, you then have the right to make a formal complaint to the Scottish Information Commissioner within 6 months of receipt of our review response. You can do this by using the Scottish Information Commissioner's Office online appeals service at

[www.itspublicknowledge.info/Appeal](http://www.itspublicknowledge.info/Appeal). If you remain dissatisfied with the Commissioner's response you then have the option to appeal to the Court of Session on a point of law.

If you require a review of our decision to be carried out, please write to the FOI Reviewer at the email address at the head of this letter. The review will be undertaken by a Reviewer who was not involved in the original decision-making process.

FOI responses (subject to redaction of personal information) may appear on NHS Lothian's Freedom of Information website at: <https://org.nhsllothian.scot/FOI/Pages/default.aspx>

Yours sincerely

**ALISON MACDONALD**  
**Executive Director, Nursing, Midwifery and AHPs**  
Cc: Chief Executive